

Terms & Conditions T&C-T090
Contract Term For Unlimited Data Plan

SmarTone

1) Term:

- 1.1 The contract term for Unlimited Data Plan is set out below ("Term").
- 1.2 If the Customer does not have an existing contract of a service number at the time of subscription of the Unlimited Data Plan, the Term for subscription of the Unlimited Data Plan shall be 12 months from the service effective date.
- 1.3 If the Customer has an existing contract of a service number that has not yet expired, the Term shall start from the service effective date and expire on the same date as the expiry date of the existing contract. Customer can refer to the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement) for details of the relevant contract expiry date.

2) Service Plan:

- 2.1 Unlimited Data Plan is only available to Customer who has subscribed to a designated "5GB data usage" monthly service plan ("Specified Service Plan"). It cannot be used in conjunction with Multi-SIM Monthly Plan and Tag-On SIM Plan
- 2.2 The Customer shall use the following applicable Service Plan and services during the Term:
- a) the Unlimited Data Plan specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement); and
 - b) any of the services ("Selected Services") specified in the Company's web site "Terms and Conditions" relating to this offer and the aggregate monthly fee (after deduction of any rebate) of such Selected Services is equal to or above the amount specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement).
- 2.3 After subscription of the Unlimited Data Plan, the total local data usage of the Specified Service Plan will be raised to unlimited data usage (subject to Fair Usage Policy, described in Clause 5) for the Term.

3) Liquidated Damages

- 3.1 The Customer shall pay the Company liquidated damages (which is equivalent to \$128 multiply by the remaining months of the Term) upon the occurrence of any of the following events before the expiry of the Term:
- a) if the Customer changes to a service plan that is not a Specified Service Plan; or
 - b) if the Customer terminates the Unlimited Data Plan; or
 - c) if the Customer cancels or changes any of the Selected Services resulting in the aggregate monthly fee (after deduction of any rebate) of the Selected Services to be below the amount specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement); or
 - d) if the Customer changes the mobile telephone number / the registered name for the mobile telephone number; or
 - e) if the mobile telephone service is terminated/disconnected for whatever reason.

4) Data Services for Unlimited Data Plan ("the Data Services"):

- 4.1 4G is only available with compatible phones and SIM cards.
- 4.2 The data usage applies to local use only. Standard roaming data charge applies during roaming.
- 4.3 Users of Blackberry 7 OS and earlier version need to subscribe to the specified Blackberry service plan for the data usage.
- 4.4 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company's front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company's prevailing rate.

5) Fair Usage Policy:

5.1 The following terms and conditions apply to telecommunication services ("Services") provided by SmarTone Mobile Communications Limited ("the Company").

- a) The Company will ensure the system resources of the Company's telecommunications network ("Network") is equitably allocated amongst users ("Users") of the Services.
- b) When monthly data usage reaches fair usage level of 5GB, data service continues without speed throttling or data capping. Access to network resources will be given lower priority and data service experience may be affected. In compliance with OFCA's Guidelines for the Implementation of Fair Usage Policy for the Provision of Mobile and Fixed Broadband Services, we will not cap customers' access speed below 128kbps.