Terms & Conditions T&C-I050 Terms for 1GB APAC Roaming Data Pack



Terms & Conditions for 1GB APAC Roaming Data Pack ("APAC Roaming Data Pack"):

- 1. On subscription of the "APAC Roaming Data Pack", monthly data allowance and top-up purchased under the "APAC Roaming Data Pack" can be shared in designated APAC destinations.
- 2. The designated APAC destinations include Mainland / Macau, Taiwan, Australia, Bangladesh, Cambodia, Indonesia, Japan, Malaysia, New Zealand, Philippines, Singapore, South Korea, Thailand and Vietnam.
- 3. The Customer who subscribes "APAC Roaming Data Pack" should also activate "Data Roaming Day Pass" at the same time.
- 4. Before traveling abroad, please ensure roaming service is enabled on your account.
- 5. To use the APAC Roaming Data Pack when travelling in designated APAC destinations, the Customer should turn on data roaming via 'Settings' on his/her phone.
- 6. When the Customer is within the location of designated APAC destinations and if the Customer's accumulated data usage exceeds the monthly data allowance, any subsequent data roaming usage will be automatically charged at the rates specified in the SMS notification.
- 7. When the Customer is within the location of designated APAC destinations, "Data Roaming Day Pass" and "Multi-Day Roaming Data Pack" are not applicable.
- 8. When the Customer is within the location of any of the overseas destinations other than designated APAC destinations, the daily roaming data usage will be charged by "Data Roaming Day Pass" subscribed by the Customer. For details of "Data Roaming Day Pass", service fee, terms and conditions, please visit smartone.com/T&CI025E.
- 9. Whenever the "APAC Roaming Data Pack" data usage of the Customer under the Specified Service Plan nearly reaches the specified data usage, the Company will notify the Customer by SMS. Any subsequent data roaming usage will be automatically charged at \$30 per GB.
- 10. Any unused monthly data entitlement allowance and top-up data of "APAC Roaming Data Pack" will be forfeited at the end of billing month.
- 11. In-flight roaming is only applicable to selected flights. For details, please visit https://www.aeromobile.net/airlines/.
- 12. (If applicable) If the customer purchased more than one Roaming Data service, deduction on usage of roaming data shall follow the following deduction sequence:
 - 1) Designated Mainland & Macau Roaming Data Pack data allowance;
 - 2) APAC Roaming Data Pack data allowance;
 - 3) RoamFlex Data Pass APAC data allowance;
 - 4) Worldwide Roaming Data Pack data allowance;
 - 5) RoamFlex Data Pass Worldwide data allowance;
 - 6) 1GB APAC Roaming Data Pack ("APAC Roaming Data Pack") data allowance;
 - 7) Multi-Day Roaming Data Pack / Data Roaming Day Pass (by daily);
- 13. "APAC Roaming Data Pack" can only be subscribed in conjunction with designated service plans. Please note that the designated service plans that are compatible with the "APAC Roaming Data Pack" may undergo periodic changes without prior notice.