

Copies of Terms and Conditions are available upon request at the SmarTone stores / hotline or / website

## Terms & Conditions T&C B06

# (Wireless Fixed Broadband Services – Fixed Contract Term for selective customers)

#### 1) Wireless Fixed Broadband Services

The Wireless Fixed Broadband Services is subject to the General Conditions of Services of SmarTone Communications Limited ("the Company"). Please refer to T&C B01-03 published at <u>www.smartone.com</u>.

### 2) Wireless Fixed Broadband and Phone IDD Monthly Plan Offer

a) IDD Monthly Plan is only applicable to subscribers of Wireless Fixed Broadband and Phone Services ("Services") . Once the

Wireless Fixed Broadband and Phone Services is terminated, the IDD Monthly Plan service is no longer applicable.

Service Plan	Monthly Fee	Monthly	Destinations	Term	Liquidated
	(HK\$)	IDD 001			Damages (HK\$)
		minutes			
IDD Monthly Plan	\$9	50 minutes	Australia – Fixedline	12 consecutive months	IDD Monthly Plan monthly fee x number of months in the remaining Term
\$9 / 50 minutes					
IDD Monthly Plan	\$20	120 minutes			
\$20 / 120 minutes					
IDD Monthly Plan	\$45	300 minutes	USA – Fixedline and mobile		
\$45 / 300 minutes					Tenn

b) The Customer shall use the following applicable Service Plan for 12 months ("Term"):

- c) All monthly unused free minutes cannot be carried forward and will be cancelled on bill date. Calls thereafter are charged at normal rates. For IDD tariff of other destinations, please contact our hotline.
- d) IDD charges are calculated on a 60-second incremental basis.
- e) \$500 IDD deposit will be waived for monthly bill payment through autopay service with VISA, MasterCard, American Express Card or Diners Club Card. If the Customer changes to other payment methods which is not autopay by VISA/MasterCard/American Express Card/ Diners Club Card, the Company shall automatically terminate the IDD service to the Customer without prior notice.



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f) Calling to UK landline number with the prefix of "4455", "4456", "447", "448" & "449" will be charged as the rate of calling to UK

mobile phone number.

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### 3) Liquidated Damages

a) The Customer shall pay the Company liquidated damages (IDD Monthly Plan monthly fee x remaining months in the

Term) upon the occurrence of any of the following events before the expiry of the Term:

- if the Customer changes the Services or the telephone number;
- if the Customer changes the registered name for the Services;
- if the Customer changes the selected Service Plan; or
- if the Services and/or related services are terminated/disconnected for whatever reason.