

## Terms & Conditions T&C I 003 (Traveller Service Plan)

1) Term

The contract term for "Traveller" services is 12 months from the service effective date.

- 2) Applicable Service Plans: HK\$98 or above monthly fee only
- 3) The Customer shall pay the Company liquidated damages HKHK\$800 as specified in the Sales and Services

Agreement upon the occurrence of any of the following events before the expiry of the Term:

- a) if the Customer changes the mobile telephone number / the registered name for the mobile telephone number;
- b) if the Customer terminates the "Traveller" services
- c) if the Customer changes the selected Service Plan other than the above applicable Service Plans:
- d) if the mobile telephone service is terminated/disconnected for whatever reason.
- 4) Traveller and 1638 / 001 IDD Deposit Waiver Program

Customer who subscribes to the Traveller service is also required to use the Company's 1638 / 001 IDD Service. If the Customer who has selected this 1638 / 001 IDD Deposit Waiver Program, for whatever reason changes to other payment methods which is not autopay by VISA/MasterCard/American Express Card, the Company shall automatically terminate the 1638 IDD / 001 IDD / other IDD related services and Traveller service to the Customer without prior notice.

## 5) Privacy Policy

- 5.1 The privacy of the Customer is important to the Company. The Company has developed a Privacy Policy that covers how it collects, uses, discloses, transfers and stores the Customer's information. Please visit smartone.com/privacypolicyen for full details of the Company's Privacy Policy.
- 5.2 The Company will do its best to keep the Customer's privacy safe, but the Customer is advised to protect his own personal information carefully.