



### **SmarTone Home 5G Broadband Device Rental Service Plan**

Offer valid for limited period only. The Service is only available for existing customers who subscribe to the Company's designated Home 5G Broadband Service Plan on a 12/24/30-month contract subscription. Customers are required to make 1-month Equipment Rental prepayment. The provision of the service is subject to the network coverage of the Company's 5G network. Internet experience can vary due to factors such as the relative position between user and the base stations, the download server resources, Internet traffic conditions, the number of users, users' devices and other factors that may arise. Wi-Fi coverage depends on factors such as area & layout of the premises, construction materials, and other extraneous factors. Customer is required to make a prepayment of HK\$1,500 for "5G Broadband Device Rental Service" and the prepayment shall be rebated to the customer's account in installments within the contract period. Customer who registers the Services for the first time is entitled to a Trial & Return Guarantee period commencing from the service activation date of the designated service plan of the Services (Not eligible for selected promotion plans). If the Customer cancels the Service(s)/Service Plan(s) within the Trial & Return Guarantee period, the Customer shall pay the special monthly fee calculated on a pro rata basis according to the number of days of the Equipment Rental used. Charges paid in advance are non-refundable. Customers can enjoy free maintenance of the leased equipment during the service period. If exceptions are required for maintenance due to specified circumstances, the company will charge customers additional maintenance fees under this clause at the current rate. At the end of the contract, the customer will be charged at the prevailing plan price if the customer continues to use the service. Upon termination of the Services, the Customer shall at its own risk and expense return the Rental Equipment to the Company within fourteen (14) days after termination of the Services in the same condition as when delivered to the Customer ordinary fair wear and tear excepted. Our Company reserves the right of final decision relating to the promotion and any dispute thereof, and may change the Terms and Conditions without prior notice.