

【List of Common Service Commands】

SmarTone Prepaid customers can use SMS to send service commands to apply for services or check your account details. Numeric commands, English text commands, and existing USSD commands are all supported. Follow the steps below to send a command:

Before you start, open your phone's Messages app and create a new SMS:

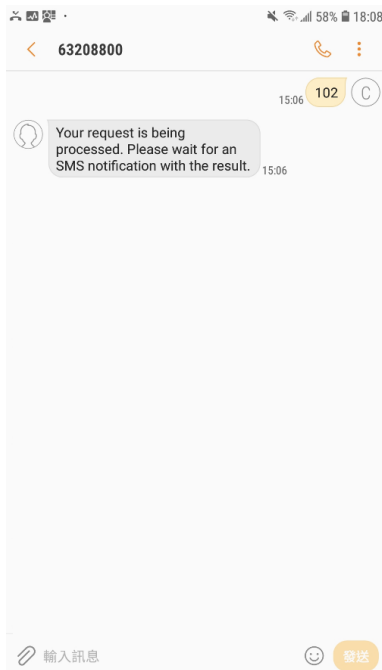
1. In the message field, enter the relevant *Numeric Command*, *English Command*, or *Existing USSD Command* (a service may offer more than one command that performs the same action)
2. Send the SMS to SmarTone Command at +852 6320 8800
3. Save this number in your contacts for quick access next time.



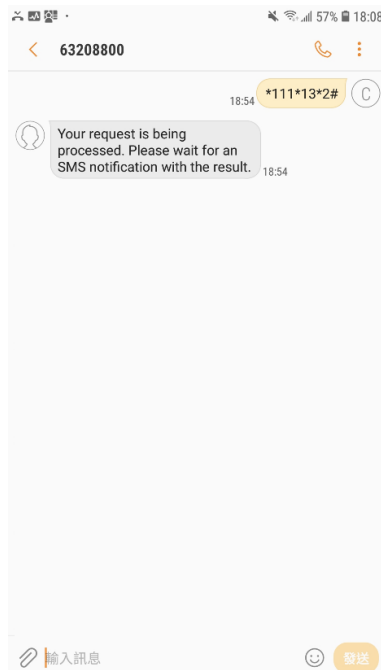
Please note: You can use these service commands in Hong Kong, and there is no charge for sending service commands. Service commands will not be available while roaming.

Example: Account Enquiry

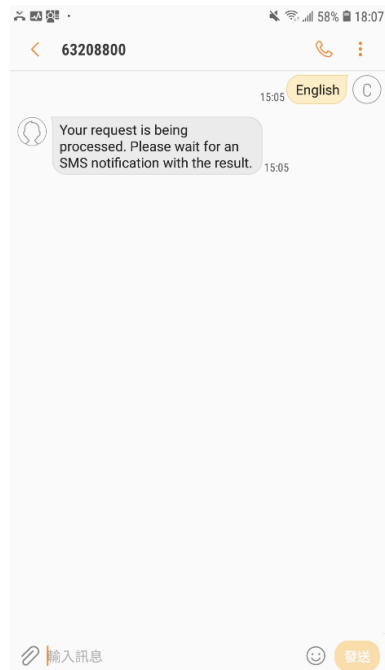
Input Numeric Command



Input Existing USSD Codes



Input English Command



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Services		English Command	Numeric Command	Existing USSD Codes
Account Enquiry		AE or account enquiry	105	*111#
Recharge by Voucher		TUBV*16-digit activation code or top-up by voucher*16-digit activation code	201*16-digit activation code	*111*16-digit activation code
Change Preferred Language	English	EN or English	101	*111*13*1#
	Traditional Chinese	TC or Traditional Chinese	102	*111*13*2#
	Simplified Chinese	SC or Simplified Chinese	103	*111*13*3#
Call Forwarding	Activation	ACFU*8-digit HK mobile number or Active call forwarding*8-digit HK mobile number	302*8-digit HK number	*111*21*8-digit HK number
	Deactivation	DCFU or cancel call forwarding	303	*111*21#
	Subscription	SCFU or Subscribe call forwarding	301	*111*21*1#
	Status Check	CCFU or Check call forwarding status	304	*111*21*9#
SMS Forwarding	Subscription	SAFS*8-digit HK mobile number or Subscribe system alert forwarding*8-digit HK mobile number	401*8-digit HK number	*111*22*8-digit HK number
Subscribe Data Plan*	\$68 Monthly Pack Prepaid SIM Card			
	\$68 Local Data Plan (30-day)	68PS or Subscribe \$68 local plan	505	*111*183#
	\$118 Local Prepaid SIM Card			
	\$48/5GB 5G Local Data Plan (30-day)	48PS or Subscribe \$48 5G local plan	502	*111*308#
	\$88/10GB 5G Local Data Plan (30-day)	88PS or Subscribe \$88 5G plan	503	*111*309#
	\$118/12GB 5G Local Data Plan (90-day)	118PS or Subscribe \$118 5G plan	504	*111*310#

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	Services	English Command	Numeric Command	Existing USSD Codes
Subscribe Data Plan*	\$65 Local Prepaid SIM			
	\$65 Local Data & Voice Pack (30-day)	65PS or Subscribe \$65 local plan	501	*111*312#
	\$78 HK-Macau Prepaid SIM card			
	\$68 5GB/15mins/HK-Macau Data & Voice Pack (30-day)	68HKMPS or Subscribe \$68 HK Macau plan	506	*111*316#
	\$98 Chinese Mainland-HK-Macau Prepaid SIM card			
	\$68 2GB/Chinese Mainland-HK-Macau Data Pack (7-day)	68CNHKMPS or Subscribe \$68 CN HK Macau plan	507	*111*321#
	\$95 3GB/10mins/Chinese Mainland-HK-Macau Data Pack (30-day)	95CNHKMPS or Subscribe \$95 CN HK Macau plan	508	*111*322#
	\$168 5GB/20mins/Chinese Mainland-HK-Macau Data Pack (365-day)	168CNHKMPS or Subscribe \$168 CN HK Macau plan	509	*111*323#
	Check Your Mobile Number	CCMN or check mobile number	104	*111*359#

*Please select the data plan according to your current prepaid card, or apply via the “SmarTone Prepaid Card” app.