

【List of Common Service Commands】

SmarTone mobile monthly plan subscription customers can apply for services or check account information simply by sending a service command via SMS. Just text the same service commands you've always used to +852 6320 8888 . In addition to the existing service commands, you can also use new numeric commands — just as easy. (Both service commands and numeric commands perform the same actions.)

How to Use

1. Open your phone's **Messages** app and create a new SMS
2. In the message body,
 - enter the relevant service command; or
 - enter the relevant numeric command.
3. Send the SMS to +852 6320 8888.

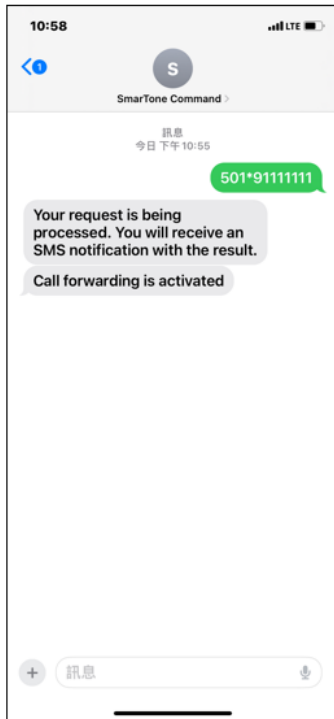
Important Notes

- You can keep using your usual service commands **exactly as before** — no need to relearn anything or change the format.
- For convenience, we recommend saving +852 6320 8888 to your contacts.
- Service commands can be used **in Hong Kong and while roaming**.
- **There is no charge** for sending service commands via SMS.

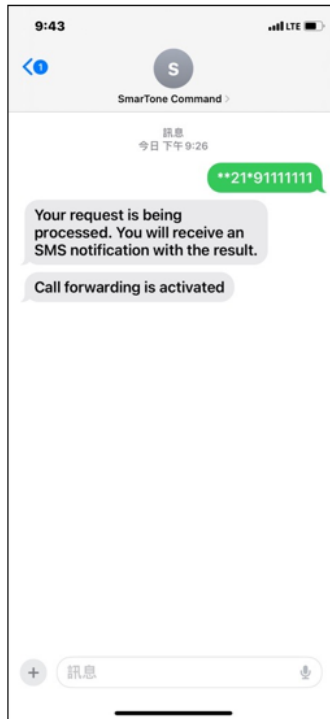
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Example: Activate Call Forwarding

Input by numeric command



Input by USSD command



Service		Numeric Command	Existing Service Command
Account Enquiry		1	*#123#
Call Forwarding	Activation	501*8-digit Hong Kong mobile number	**21*8-digit Hong Kong mobile number
		501*[001][Country Code][Oversea Mobile No.]	**21*[001][Country Code][Oversea Mobile No.]
		501*[001][Country Code][Area Code][Oversea Tel No.]	**21*[001][Country Code][Area Code][Oversea Tel No.]
	Deactivation	502	##21#

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Service		Numeric Command	Existing Service Command
	Status Check	503	*#21#
Call Forwarding (Busy)	Activation	504*8-digit Hong Kong mobile number	**67*8-digit Hong Kong mobile number
	Deactivation	505	##67#
	Status Check	506	*#67#
Call Forwarding (No Answer)	Activation	507*8-digit Hong Kong mobile number	**61*8-digit Hong Kong mobile number
	Deactivation	508	##61#
	Status Check	509	*#61#
Call Forwarding (Unreachable)	Activation	510*8-digit Hong Kong mobile number	**62*8-digit Hong Kong mobile number
	Deactivation	511	##62#
	Status Check	512	*#62#
Conditional Call Forwarding (Busy, No Answer, Unreachable)	Activation	516*8-digit Hong Kong mobile number	**004*8-digit Hong Kong mobile number
	Deactivation	517	##004#
	Status Check	518	*#004#
All Call Forwarding	Activation	513*8-digit Hong Kong mobile number	**002*8-digit Hong Kong mobile number
	Deactivation	514	##002#
	Status Check	515	*#002#
Call Waiting	Activation	601	*43#
	Deactivation	602	#43#

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Service		Numeric Command	Existing Service Command
	Status Check	603	*#43
Subscribe/ Unsubscribe Stealth Roaming	Subscribe \$10/Day Stealth Roaming	303	*126#
	Unsubscribe \$10/Day Stealth Roaming	304	#126#
Bar Roaming (Chinese Mainland)	Activation	401	*109*01#
	Deactivation	402	#109*01#
Bar All Outgoing Call	Activation	604	*33*
	Deactivation	605	#33*
	Status Check	606	*#33
Bar All International Call	Activation	607	*331*
	Deactivation	608	#331*
	Status Check	609	*#331
Bar All International Call (Except Hong Kong)	Activation	610	*332*
	Deactivation	611	#332*
	Status Check	612	*#332
Bar All Incoming Call	Activation	613	*35*
	Deactivation	614	#35*
	Status Check	615	*#35
	Activation	616	*351*

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Service		Numeric Command	Existing Service Command
Bar All Incoming Call While Roaming	Deactivation	617	#351*
	Status Check	618	*#351
Multiparty Voice Recording	Activation	204*8-digit Hong Kong number	*115*8-digit Hong Kong number
SMS Forwarding	Activation	901*8-digit Hong Kong mobile number	**103*8-digit Hong Kong mobile number or *103*8-digit Hong Kong mobile number
	Deactivation	902	##103*# or #103*#