

Terms & Conditions T&C-T380
Contract Term For 5G Free Trial SIM Service Plans



1) Free Term:

- 1.1 The free period for the use of 5G Free Trial SIM is specified in the Sales and Services Agreement ("Free Term"). The Free Term shall start from the service effective date.
- 1.2 Unless otherwise notified by the Customer by not less than 30 days prior notice, the Company will continue to provide the service after the expiry of the Free Term and the Customer will be charged at the prevailing 5G Plan for the service.

2) Service Plan:

- 2.1 Whenever the local data usage of the Customer under the Specified Service Plan nearly reaches the specified local data usage ("Specified Data Usage"), the Company will notify the Customer by SMS. The Customer may by return SMS purchase a top-up at the charge as specified in the SMS received ("Top Up"). If the Customer does not wish to purchase the Top Up, local data service under the Specified Service Plan will be automatically suspended when the data usage has reached the Specified Data Usage. The Customer may purchase the Top Up at that time or wait until the beginning of the next bill month for the new Specified Data Usage allowance under the relevant Service Plan.
- 2.2 Where the Customer has registered more than one Service Plan in an Account, the Company will notify Customer's primary service number (i.e. the first registered service number) by SMS whenever a Top Up is confirmed.
- 2.3 This Service Plan operates on a monthly basis. For calculation of monthly data and voice allowance, the usage for the first month will be calculated from the service effective date to the first bill date and thereafter between each bill date a monthly cycle until the expiry of the Free Term.
- 2.4 This Service Plan is not applicable to 2G phones / connected devices or any phones / connected devices which have manually opted for 2G network.

3) Data Services for Service Plan ("the Data Services"):

- 3.1 The 5G Data Service is only available with compatible phones.
- 3.2 The data usage applies to local use only. Standard roaming data charge applies during roaming.
- 3.3 Users of Blackberry 7 OS and earlier version need to subscribe to the specified Blackberry service plan for the data usage
- 3.4 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company's front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company's prevailing rate.