

Terms & Conditions T&C-T335
Contract Term For 768kbps Unlimited Data Plan



1) Term:

1.1 Definition:

- a) Previous Contract Term = on the date of this Sales and Services Agreement, the Customer already signed a fixed term contract for 768kbps Unlimited Data Plan.
- b) Smartphone Plan Contract Term = fixed contract term of iPhone /Smartphone Plan(Where applicable)
- c) 768kbps Unlimited Data Plan Term = fixed contract term of 768kbps Unlimited Data Plan.
- d) Term = Outstanding months under unexpired Previous Contract Term + Smartphone Plan Contract Term (Where applicable)

1.2 The Customer shall use the 768kbps Unlimited Data Plan service for the period specified in the Sales and Services Agreement ("768kbps Unlimited Data Plan Term"). The 768kbps Unlimited Data Plan Term shall start from the service effective date.

1.3 If the Customer does not have an existing contract of a service number at the time of subscription of the 768kbps Unlimited Data Plan, the 768kbps Unlimited Data Plan Term for subscription of the 768kbps Unlimited Data Plan shall be 12 months from the service effective date.

1.4 If the Customer has an existing contract of a service number that has not yet expired, the 768kbps Unlimited Data Plan Term shall start from the service effective date and expire on the same date as the expiry date of the existing contract. Customer can refer to the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement) for details of the relevant contract expiry date.

1.5 Before contract expires, the Company's retention team will contact the Customer for the latest re-contract offer. Should the Customer decline offer, and upon expiry of existing contract, the Customer will automatically be switched to a then prevailing comparable plan on non-contract basis that is specified from time to time.

2) Service Plan:

2.1 768kbps Unlimited Data Plan is only available to Customer who has subscribed to a designated "5GB or above data usage" monthly service plan ("Specified Service Plan"). It cannot be used in conjunction with FUP Unlimited Data Plan, 10GB Add-on Local Data Plan, Multi-SIM Monthly Plan and Tag-On SIM Plan.

2.2 The Customer shall use the following applicable Service Plan and services during the Term:

- a) the 768kbps Unlimited Data Plan specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement); and
- b) any of the services ("Selected Services") specified in the Company's web site "Terms and Conditions" relating to this offer and the aggregate monthly fee (after deduction of any rebate) of such Selected Services is equal to or above the amount specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement).

2.3 The Service Plan is charged on a monthly basis. The monthly charges for the first month will be charged on a pro-rata basis from the service effective date to the first bill date. The monthly charges are payable in advance and non-refundable under whatever circumstances.

2.4 After subscription of the 768kbps Unlimited Data Plan, the total local data usage of the Specified Service Plan will be raised to unlimited data usage with data speed up to 768kbps.

2.5 This Service Plan is not applicable to 2G phones / connected devices or any phones / connected devices which have manually opted for 2G network, and not applicable to other connected devices (including but not limited to USB modem / pocket wi-fi / TV box/ BlackBerry smartphones with BlackBerry 7 OS and earlier versions) and handset APN setting must be "SmarTone". Data is not available for sharing internet function via mobile phone (including tethering) and peer-to-peer applications (including BitTorrent) and any web browsing in desktop mode via any mobile browser.

3) Liquidated Damages



3.1 Liquidated Damages under 768kbps Unlimited Data Plan Term:

3.1.1 (Where applicable) The Customer shall pay the Company liquidated damages (which is equivalent to the monthly fee of 768kbps Unlimited Data Plan specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement) multiply by the remaining months of the 768kbps Unlimited Data Plan Term) upon the occurrence of any of the following events before the expiry of the 768kbps Unlimited Data Plan Term:

- a) if the Customer changes to a service plan that is not a Specified Service Plan; or
- b) if the Customer terminates the 768kbps Unlimited Data Plan; or
- c) if the Customer cancels or changes any of the Selected Services resulting in the aggregate monthly fee (after deduction of any rebate) of the Selected Services to be below the amount specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement); or
- d) if the Customer changes the mobile telephone number / the service number / the registered name for the mobile telephone number / the service number; or
- e) if the service is terminated/disconnected for whatever reason ; or
- f) if at the request of the Customer or for whatever reason caused by the Customer, the mobile telephone services cannot be activated within 90 days from the date of the Sales and Services Agreement.

3.2 Liquidated Damages under Term (i.e. Outstanding months under unexpired Previous Contract Term + Smartphone Plan Contract Term):

3.2.1 (Where applicable) The Customer shall pay the Company liquidated damages (which is equivalent to the monthly fee of 768kbps Unlimited Data Plan specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement) multiply by the remaining months of the 768kbps Unlimited Data Plan Term) upon occurrence of any of the following events on or before the expiry date of the unexpired Previous Contract Term:

- a) if the Customer changes to a service plan that is not a Specified Service Plan; or
- b) if the Customer terminates the 768kbps Unlimited Data Plan; or
- c) if the Customer cancels or changes any of the Selected Services resulting in the aggregate monthly fee (after deduction of any rebate) of the Selected Services to be below the amount specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement); or
- d) if the Customer changes the mobile telephone number / the service number / the registered name for the mobile telephone number / the service number; or
- e) if the service is terminated/disconnected for whatever reason ; or
- f) if at the request of the Customer or for whatever reason caused by the Customer, the mobile telephone services cannot be activated within 90 days from the date of the Sales and Services Agreement.

3.2.2 (Where applicable) The Customer shall pay the Company liquidated damages (which is equivalent to the monthly fee of 768kbps Unlimited Data Plan specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement) multiply by the remaining months of the 768kbps Unlimited Data Plan Term) upon the occurrence of any of the following events after the expiry of the unexpired Previous Contract Term but before the expiry of the Term:

- a) if the Customer changes to a service plan that is not a Specified Service Plan; or
- b) if the Customer terminates the 768kbps Unlimited Data Plan; or
- c) if the Customer cancels or changes any of the Selected Services resulting in the aggregate monthly fee (after deduction of any rebate) of the Selected Services to be below the amount specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement); or
- d) if the Customer changes the mobile telephone number / the service number / the registered name for the mobile telephone number / the service number; or
- e) if the service is terminated/disconnected for whatever reason ; or
- f) if at the request of the Customer or for whatever reason caused by the Customer, the mobile telephone services cannot be activated within 90 days from the date of the Sales and Services Agreement.

4) Data Services for Service Plan (“the Data Services”):

4.1 Unlimited local data usage of this plan is at up to 768kbps.

4.2 The data usage applies to local use only. Standard roaming data charge applies during roaming.



4.3 The data usage is not applicable to 2G phones / connected devices or any phones / connected devices which have manually opted for 2G network, and not applicable to other connected devices (including but not limited to USB modem / pocket wi-fi / TV box / BlackBerry smartphones with BlackBerry 7 OS and earlier versions) and handset APN setting must be "SmarTone". Data is not available for sharing internet function via mobile phone (including tethering) and peer-to-peer applications (including BitTorrent) and any web browsing in desktop mode via any mobile browser.

4.4 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company's front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company's prevailing rate.

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