

Terms & Conditions T&C-T041
Contract Term For Multi-SIM Voice & Data Plans

SmarTone

1) Term

The contract term ("Term") is specified in the Sales and Services Agreement (or Supplemental Agreement to Sales and Services Agreement) and start from the service effective date.

2) Service Plan:

- 2.1 The Customer shall use the Service Plan specified in the Sales and Services Agreement during the Term.
- 2.2 Whenever the data usage of the Customer under the relevant Service Plan nearly reaches the specified local data usage ("Specified Data Usage") the Company will notify the Customer by SMS to main SIM of his data consumption. The Customer may by return SMS purchase a top-up of 1GB at \$100 ("Top Up") for usage of data for the remaining period of that month. If the Customer does not wish to purchase the Top Up, local data service under the relevant Service Plan will be automatically suspended when the Customer's data usage reaches the Specified Data Usage. Customer may purchase the Top Up at that time or wait until the beginning of the next monthly bill for the new Specified Data Usage allowance under the relevant Service Plan.
- 2.2.1 Where the Customer has registered more than one Service Plan in an Account, the Company will notify Customer's primary service number (i.e. the first registered service number) by SMS whenever a Top Up is confirmed.
- 2.3 Voice and data services are available on main SIM. Data SIM or data SIM [for USB modem] ("data SIM") provides data service only, excluding any voice service.
- 2.4 The Company does not guarantee the services under the Service Plan will be compatible with the Customer's HSPA devices.

3) Liquidated Damages:

The Customer shall pay the Company liquidated damages (which is equivalent to the sum of the monthly fee of applicable Service Plan multiply by the remaining months of the Multi-SIM Voice & Data Plan Term) upon the occurrence of any of the following events before the expiry of the Term:

- a) if the Customer changes to a (i) service plan with monthly fee equal to or below the Service Plan amount specified in the Sales and Services Agreement or (ii) PayGo Service Plan or (iii) 1C2N Service plan; or
- b) if the Customer changes the mobile telephone number / the registered name for the mobile telephone number; or
- d) if the mobile telephone service is terminated/disconnected for whatever reason.

4) Data Services for Multi-SIM Voice & Data Plan ("the Data Services"):

- 4.1 All data SIMs does not include data usage. Total local data usage will be shared between data SIMs and the main SIM.
- 4.2 If the main SIM is terminated/ disconnected for whatever reason, the data SIM will be terminated automatically at the same time.
- 4.3 (Applicable to main SIM) The data usage applies to local use only. Standard roaming data charge applies during roaming. The data usage is not applicable to BlackBerry handsets unless Customer subscribes to the specified Blackberry service plan.
- 4.4 (Applicable to data SIM) The data usage applies to local use only. Standard roaming data charge applies during roaming. Roaming data services is default deactivated. Customers need to register specified roaming data service plan to use roaming data service. The data usage is not applicable to BlackBerry handsets unless Customer subscribes to the specified Blackberry service plan.
- 4.5 (Applicable to data SIM [for USB modem]) The data usage applies to local use only. One rate for roaming worldwide: \$0.12/KB. Customers should top up their accounts for roaming usage. Details of the charges are available in the Company's website.
- 4.6 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company's front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company's prevailing rate.