

Terms & Conditions T&C-I056
Terms & Conditions for “2GB APAC Roaming Data Pack”

Publication Date: 2026-06-30

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1. The “2GB APAC Roaming Data Pack” provides data usage applicable in the APAC destinations. Coverage in the APAC destinations is the same as “Data Roaming Day Pass”. For details, please refer to https://www.smartone.com/hk/RDSDP_en.
2. The “2GB APAC Roaming Data Pack” provides 2GB of data usage per billing month for use in the APAC destinations.
3. Please enable IDD and Roaming services while traveling to ensure all roaming voice and data services are available.
4. Please enable the data roaming feature in the smart watch settings while traveling to enjoy the “2GB APAC Roaming Data Pack”.
5. When the “2GB APAC Roaming Data Pack” data usage is exhausted, the Company will send an email notification to the customer and the thereafter data speed will be capped at 256kbps until the next billing day.
6. If there is any remaining data from the “2GB APAC Roaming Data Pack” and any additionally purchased data, the unused data will be automatically canceled before the next billing day.
7. In-flight roaming is only applicable to selected flights. For details, please visit <https://www.aeromobile.net/airlines/>.
8. The “2GB APAC Roaming Data Pack” is only applicable to designated service plans. The designated service plans are subject to change without prior notice.
9. SmarTone reserves the right to revise these Terms and Conditions at any time without prior notice. If SmarTone believes that any Eligible Customer has acted in an abusive manner, SmarTone may impose any administrative fees and/or terminate their entitlement to enjoy the Service. In case of any dispute related to this Service or these Terms and Conditions, SmarTone reserves the final decision. The Service is also subject to SmarTone Terms and Conditions.
10. SmarTone shall in no event be responsible for anything arising from any unauthorized use to any Eligible Customer’s SmarTone mobile service account at any given time including any fees or charges so incurred and shall in no event be liable for any suspension or termination of the Service.
11. In the event of any discrepancies between the Chinese and English versions, the English version shall prevail.