

Terms & Conditions T&C-I053

Terms & Conditions for “10GB APAC Roaming Data Pack”

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1. The “10GB APAC Roaming Data Pack” provides data usage applicable in the APAC destinations. Coverage in the APAC destinations is the same as “Data Roaming Day Pass”. For details, please refer to https://www.smartone.com/hk/RDSDP_en .
2. The “10GB APAC Roaming Data Pack” provides 10GB of data usage per billing month for use in the APAC destinations.
3. Please ensure you have enabled IDD and Roaming services before traveling to ensure all roaming voice and data services are available.
4. Please enable the data roaming feature in the mobile settings while traveling to enjoy the “10GB APAC Roaming Data Pack”.
5. When the “10GB APAC Roaming Data Pack” data usage is about to be exhausted, the Company will send an SMS notification to the customer. The customer can reply to the SMS to purchase an additional “APAC Roaming Data Pack” for HK\$38/GB or HK\$269/10GB. If the customer does not reply, after the “10GB APAC Roaming Data Pack” data is fully used, thereafter data usage will be deducted from the customer’s purchased “Multi-Day Roaming Data Pack” or other roaming products. If no other product is available, the customer will be charged at a fixed daily rate.
6. If there is any remaining data from the “10GB APAC Roaming Data Pack” and any additionally purchased data, the unused data will be automatically canceled before the next billing day.
7. In-flight roaming is only applicable to selected flights. For details, please visit <https://www.aeromobile.net/airlines/>.
8. The “10GB APAC Roaming Data Pack” is only applicable to designated service plans. The designated service plans are subject to change without prior notice.