

**Terms & Conditions T&C-I050**

**Terms & Conditions for “1GB APAC Roaming Data Pack” and “1GB Worldwide Roaming Data Pack”**

**Terms & Conditions for “1GB APAC Roaming Data Pack” and “1GB Worldwide Roaming Data Pack”**

1. The “1GB APAC Roaming Data Pack” provides data usage applicable in the APAC destinations. The “1GB Worldwide Roaming Data Pack” provides data usage applicable in Worldwide Hotspots and Other Regions (“Worldwide destinations”). Coverage in the APAC destinations, Worldwide Hotspots and Other Regions is the same as “Data Roaming Day Pass”. For details, please refer to [https://www.smartone.com/hk/RDSDP\\_en](https://www.smartone.com/hk/RDSDP_en).
2. The “1GB APAC Roaming Data Pack” provides 1GB of data usage per billing month for use in the APAC destinations.
3. When the customer is in Worldwide destinations, roaming data service will be temporarily suspended. The customer will receive an SMS notification and can reply to the SMS to purchase the “1GB Worldwide Roaming Data Pack” for \$48/GB, valid from the date of purchase until the next billing day.
4. Please enable IDD and Roaming services while traveling to ensure all roaming voice and data services are available.
5. Please enable the data roaming feature in the mobile settings while traveling to enjoy the “1GB APAC Roaming Data Pack” and “1GB Worldwide Roaming Data Pack”.
6. When the “1GB APAC Roaming Data Pack” data usage is about to be exhausted, the Company will send an SMS notification to the customer. The customer can reply to the SMS to purchase an additional “1GB APAC Roaming Data Pack” for \$30/GB. If the customer does not reply, after the “1GB APAC Roaming Data Pack” data is fully used, roaming data service in the APAC destinations will be suspended until the next billing day.
7. When the “1GB Worldwide Roaming Data Pack” data usage is about to be exhausted, the company will send an SMS notification to the customer. The customer can reply to the SMS to purchase an additional “1GB Worldwide Roaming Data Pack” for \$48/GB. If the customer does not reply, after the “1GB Worldwide Roaming Data Pack” data is fully used, roaming data service in the Worldwide destinations will be suspended until the customer replies to the SMS to purchase more data.
8. If there is any remaining data from the “1GB APAC Roaming Data Pack” or the “1GB Worldwide Roaming Data Pack” and any additionally purchased data, the unused data will be automatically canceled before the next billing day.
9. In-flight roaming is only applicable to selected flights. For details, please visit <https://www.aeromobile.net/airlines/>.
10. (If applicable) As these Terms and Conditions become effective, any data pack purchased outside of these Terms and Conditions by the customer shall be inapplicable for use. If any customer has any such inapplicable data pack after the effective date of these Terms and Conditions, such customer shall contact the Company for any follow-up and/or arrange for refund. The Company reserves the right to make final decision in any dispute.
11. The “1GB APAC Roaming Data Pack” and “1GB Worldwide Roaming Data Pack” are only applicable to designated service plans. The designated service plans are subject to change without prior notice.