

Terms & Conditions T&C-I020
(Terms and Conditions for Waiver for Roaming Data Pack)

The following terms and conditions are supplemental to the Sales and Services Agreement and the Company's terms and conditions for Mobile Telephone Service (please refer to T&C 01 published at www.smartone.com).

- 1) The Customer is required to (a) settle the payment with auto-payment; (b) register for Roaming Data Day Plan and (c) download Roaming Data App to enjoy pack(s) of "day plan fee waiver" for Roaming Data Pack (Fee\$168/50MB/destination/day). If the Customer travels to 2 different destinations, 2 packs of "day plan fee waiver" for Roaming Data Pack will be used. When the Customer does not have enough packs of "day plan fee waiver" for Roaming Data Pack for data usage, the data usage will be charged according to standard day plan fee \$168 of Roaming Data Pack.
- 2) An SMS will be sent to advise the Customer for using 50MB free data when the Customer consumes data in the coverage of Roaming Data Day Plan. When the data allowance nearly reaches the limit of the day (50MB), an SMS will be sent to the Customer to advise of this. The Customer may reply with the SMS to purchase a top-up. The additional top-up will be charged. Fee of each top-up is \$168/50MB. If no top-up is purchased, data consumption will be suspended until 00:00 local time. The Customer can purchase top-up at anytime to resume data usage. When the Customer uses Roaming Data Pack next time, the data usage will be charged according to standard Roaming Data Pack day plan fee \$168/50MB/destination. Fee of each top-up is \$168/50MB.
- 3) Unused 50MB free data can be carried forward to the next Roaming Data Pack usage day. All accumulated data will be retained until the end of the bill month provided standard day plan fee \$168 of Roaming Data Pack is settled.
Example: Unused free data in first day is 10MB. If the Customer uses roaming data in second day (within the end of the bill month), the Customer is required to settle the day plan fee (Fee\$168/50MB/destination) of second day. Accumulated data in second day is 60MB data.
- 4) If the Customer has more than 1 pack of "day plan fee waiver" for Roaming Data Pack and has used 1 pack of "day plan fee waiver" for Roaming Data Pack, the Customer has to use another pack of "day plan fee waiver" for Roaming Data Pack for (a) the second day or (b) for a second destination.
- 5) When the Customer used up 50MB free data and would like to continue to use roaming data, the fee will be charged according to standard day plan fee \$168 of Roaming Data Pack.
- 6) The Customer should use packs of the "day plan fee waiver" for Roaming Data Pack within effective provision period. Packs of the "day plan fee waiver" for Roaming Data Pack will be invalid upon expiry. Please refer to My Account for the provision effective date. If the Customer has more than one pack of "day plan fee waiver" for Roaming Data Pack, deduction of data usage will be from the pack with the earliest expiry date.
- 7) The charge of Roaming Data Pack is on a per day basis starting from local time 00:00 and ending on local time 23:59. For destinations with multi time zones, it will be according to the time of the capital at the visited destination or specific destination. Please visit our website for details.
- 8) If the Customer would like to activate standard roaming, the Customer can visit our Company's stores or call our Company's 24hrs hotline at 28802688 to suspend Roaming Data Day Plan. Charge of data usage is according to Standard Data Roaming. To prevent unexpected roaming charges, the Customer can switch off data roaming in his phone's setting when he does not use it.
- 9) Packs of "day plan fee waiver" for Roaming Data Pack and unused data cannot be exchanged for cash. Our Company reserves the right to make the final decision to this offer and to make changes to the terms and conditions herein without prior notice.