

## **Fair Usage Policy (Terms and Conditions T&C 19k)**

**The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications Limited (“the Company”)**

### **Introduction**

The Company will ensure the system resources of the Company’s telecommunications network (“Network”) is equitably allocated amongst users (“Users”) of the Services.

### **Action we may take**

Applicable to customers who have subscribed to a designated 5GB FUP Service Plan:

Under FUP (Fair Usage Policy), when monthly data usage reaches 5GB, data service continues without speed throttling or data capping, but access to network resources will be given lower priority and data service experience may be affected.

Applicable to customers who have subscribed to a designated 6GB FUP Service Plan:

Under FUP (Fair Usage Policy), when monthly data usage reaches 6GB, data service continues without speed throttling or data capping, but access to network resources will be given lower priority and data service experience may be affected.

Applicable to customers who have subscribed to a designated 10GB FUP Service Plan:

Under FUP (Fair Usage Policy), when monthly data usage reaches 10GB, data service continues without speed throttling or data capping, but access to network resources will be given lower priority and data service experience may be affected.

Effective date: 7 Sep, 2016