


Services Plans

Service Plan	Free Trial 4.5G Pay-Per-Use SIM	4.5G Pay-Per-Use SIM	SUPER 4G LTE SIM (April 29, 2016)
Starter Kit Face Value	\$0	\$50	\$150
Administration Fee	Waived	Waived	Waived
Monthly Fee	n/a	n/a	\$148
Validity	Member Date is the service activation date or if service activated on the 28th, 29th, 30th or 31st, the Member Date will be on the 28th of each month thereafter. The "Leeway Chat" 14 day period after the M-date is for the continuous communication even no recharge. User can still enjoy continuous mobile service or intra texting even ZERO balance within the "Leeway Chat" period. No changes in the rules of M-Dates. Member still needs to re-charge the minimum amount* to continue the regular service after the "Leeway Chat" period. If still no recharge during this time, this grace period will no longer be available and SIM card will be suspended on coming M-date after "Leeway Chat".		
Remarks	<ul style="list-style-type: none"> • \$50 within M-date cycle of 4.5G Pay-as-you-use SIM, Free Trial 4.5G Pay-Per-Use SIM or equivalent fees of the monthly plans. • Leeway Chat is only applicable for 4.5G Pay-as-you-use SIM and Free Trial 4.5G Pay-Per-Use SIM. 		

Services & Charges

Data			
Unlimited Data Plan (21Mbps) 			
Service Plans	Data Off Plan	Basic Unlimited Data Plan	Basic Unlimited Data Plan
Pricing	• \$20 / 2-Day	• \$50 / month	• \$88 / month
Service Entitlement	<ul style="list-style-type: none"> Unlimited Data Usage Download speed up to 21Mbps <p>Data Services for the first 3GB of this plan is at up to 21Mbps. When 2-day local data usage reaches 3GB, data service continues but will be at up to 128Kbps. To resume 21Mbps data speed after your usage reached 3GB or above, you may renew \$20 2-Day Data Pack.</p>	<ul style="list-style-type: none"> Unlimited Data Usage Download speed up to 21Mbps <p>Data Services for the first 20GB of this plan is at up to 21Mbps. When monthly local data usage reaches 30GB, data service continues but will be at up to 2Mbps. To resume 21Mbps data speed after your usage reached 30GB or above, you may buy a new plan before bill date.</p>	<ul style="list-style-type: none"> Unlimited Data Usage Download speed up to 21Mbps <p>Data Services for the first 20GB of this plan is at up to 21Mbps. When monthly local data usage reaches 20GB, data service continues but will be at up to 2Mbps. To resume 21Mbps data speed after your usage reached 20GB or above, you may renew \$88 Basic Unlimited Data Plan.</p>
Subscription Channel	via USSD: *111*3020# or "My SIM Account" App	via My SIM Account" App (In-app payment)	via USSD: *111*3288# or "My SIM Account" App
Unlimited Data Plan (42Mbps)			
Service Plans	Superior Unlimited Plan	All-in-1 Super Plan	
Pricing	• \$98 / month	• \$128 / month	
Service Entitlement	<ul style="list-style-type: none"> Unlimited Data Usage Download speed up to 42Mbps 500 local intra call mins <p>Data Services for the first 40GB of this plan is at up to 42Mbps. When monthly local data usage reaches 40GB, data service continues but will be at up to 2Mbps. Once consumed all the entitled</p>	<ul style="list-style-type: none"> Unlimited Data Usage Download speed up to 42Mbps Unlimited local call mins 2X SPoint* FREE 1 month for every 6 paid subscriptions <p>Data Services for this plan is at ALL TIME 42Mbps. Unlimited local voice is good for intra & inter call for you to do</p>	

	monthly free local intra call minutes, customer can make local intra call under pay-per-use rate while your data usage will not be affected. Monthly entitled free local intra call minutes will be forfeited (if any) upon bill cycle end.	care free all you can talk.
Subscription Channel	via USSD: *111*3282# or "My SIM Account" App	via USSD: *111*3200# or "My SIM Account" App
Remarks	<ul style="list-style-type: none"> Actual connection speeds can vary due to factors such as relative position between you and the base station, download server source, Internet traffic conditions, number of users, computer hardware, software and other factors that may arise. For local data usage on mobile phone & tablet only. Tethering and peer-to-peer applications are not supported. Every purchase of new plans & services, a new bill date will be auto assigned. Other than stored value, Data Plan, VAS and General Bonus are applicable for Service fee deduction except E-Wallet exclusive \$50 Data Plan (Data Plan and VAS bonus is not applicable) 	

Quota Based Data			
Service Plans	1GB 4G Data Pack	21Mbps 20GB Data Plan	21Mbps 5GB Data Plan
Pricing	Free of charge and auto provisioned at 1 st use of card (Free Trial 4.5G Pay-Per-Use SIM)	\$99/month	- \$98 / month for 1st time subscription of the calendar month - \$30/ month for 2nd or onward subscription under the same calendar month
Service Entitlement	- Data Pack includes 1GB Local Data (21Mbps) - Validity of Data Pack is 1 month - Data Services for this plan is at up to 21Mbps. When 1GB is consumed, service will be	- Data Pack includes 20GB Local Data (21Mbps) - Validity of Data Pack is 1 month - Data Services for the first 20GB of this plan is at up to 21Mbps. When monthly local data usage reaches 20GB, Data	- Data Pack includes 5GB Local Data (21Mbps) - Validity of Data Pack is 3 months - Data Services for this plan is at up to 21Mbps. When 5GB is consumed, service will be suspended.

	suspended.	<p>service will be offering under a courtesy of 128Kbps.</p> <p>- Alternatively, you can pay \$20 to reset data speed to 21Mbps for 5GB data. Bill cycle for the 21Mbps 20GB Data Plan will remain unchanged. This service is only applicable to subscribers who already consumed 20GB data or add-on 5GB data.</p>	<p>- After fully consuming 5GB data usage, SMS notification will be sent to the customer and data service will be suspended. Customer can subscribe another 21Mbps 5GB Data Plan to resume data service.</p>
Remarks	<ul style="list-style-type: none"> Actual connection speeds can vary due to factors such as relative position between you and the base station, download server source, Internet traffic conditions, number of users, computer hardware, software and other factors that may arise. For local data usage on mobile phone & tablet only. Tethering and peer-to-peer applications are not supported. Other than stored value, Data Plan, VAS and General Bonus are applicable to 21Mbps 20GB Data Plan or 21Mbps 5GB Data Plan. 		

SUPER 4G LTE Data Plan	
Monthly fee	\$148 / month
Local Data	<p>9AM – 9PM:</p> <ul style="list-style-type: none"> Unlimited with 4G speed <p>9PM – 9AM:</p> <ul style="list-style-type: none"> Unlimited up to 1Mbps
Remarks	When monthly data usage reaches fair usage level of 5GB, data service continues without speed throttling or data capping. Access to network resources will be given lower priority and data service experience may be affected.

Local Voice Call Charges	
Local Calls (INTER)	- \$0.15/min for 1st 800 min - \$0.06/min thereafter (IDD "local air time leg" being charged at flat rate \$0.15/min regardless of tier)
Local Calls (INTRA)	- \$0.06/min for 1-400 min - \$0.03/min for 401-10,000 mins - \$0.01/min thereafter
Call Forwarding	\$ 0.15 / min for all calls after call diverted Monthly fee waived
Voice Mail	\$8 / Month + local intra calling fee
Call Waiting	<ul style="list-style-type: none"> ● Free subscription and Service charge by usage ● Customer has to pay airtime charges for the first answered call, and other calls answered or placed on hold at the same time.
Caller Number Display	FREE
Conference Call	<ul style="list-style-type: none"> ● Free subscription and Service charge by usage ● Airtime charge will be incurred for all calls customer is engaged. ● Connecting up to five individuals for the conference call at the same time

VIDEO CALL RATE (FLAT RATE For incoming & outgoing)	
Local	
INTRA	Tier 1 (1-15 mins per month) – FREE Tier 2 (16 mins or more per month) - \$0.5/min
INTER	\$2/min

IDD Charges	
Philippines	\$0.99/min Flat rate, all networks, Mon – Sun, Anytime
Brunei	\$1.20/min
Malaysia	\$0.40/ (Landline)/ \$0.28 (Mobile)
South Korea	\$0.37/min
Taiwan	\$0.50 (Landline)/ \$0.88 (Mobile)
Saudi Arabia	\$1.50/min
USA and Canada	\$0.55/ min
Pakistan	\$2.2/min
United Arab Emirate (UAE)	\$2.7/min
<ul style="list-style-type: none"> ● Details for other destinations, see Appendix 1 ● IDD charges are based on 6-second or per-minute basis plus local airtime charges \$ 0.15/minute 	

SMS			
Local			
Intra or BARKADAHAN sa SmarTone	1 st – 300 th SMS per Bill month: Free 301 th SMS onward per Bill month: \$0.2 / text		
Inter or other network	\$0.5 / text		
International			
	Pay per use	With iSMS Service pack (Monthly fee: \$5)	iSMS Premium Service Pack (Monthly fee: \$80)
Philippines	\$0.5/text	\$0.36/text	\$0.2/text
Saudi Arabia, Taiwan, USA, Canada, Singapore, Malaysia, UAE, South Korea, Brunei and Macau	\$1/text	\$0.36/text	\$0.2/text
Other countries	\$3 /text		
Receive text from countries using GSM	FREE		
MMS			
Send local and international	\$1.5/ (1-30kb)		
	\$3 (31-300kb)		
To receive MMS	FREE		

Roaming			
Roaming calls	Country		Charges
	Philippines	Calling to Hong Kong	\$9.0/min
		Incoming Call	\$9.0/min
		Outgoing Call	\$6.0/min
		Call to other country	\$19.0/min
	Other countries		Appendix 2
Roaming SMS	Message		Charges
	Intra/Inter SMS		\$7 / SMS
	Intra/Inter MMS		\$21 / SMS
	International SMS		\$9 / SMS
	International MMS		\$27 / SMS

Other Value-added Service

My connecting tone	
Monthly fee	- \$10 / month (includes one connecting tone)
Changing the connecting tone	\$5 / selection
Subscription channel	via USSD: *111*168# via "My SIM Account" App via calls to *168 (local call charges applied) wap.smartone.com

Wi-Fi Day Pass	
Daily fee (Service will be valid till 23:59 of subscription date)	- \$5 / day for \$88 Basic Unlimited Data Plan or \$98 Superior Unlimited Plan or \$128 All-in-1 Super Plan or 21Mbps 5GB Data Plan or 21Mbps 20GB Data Plan or SUPER 4G LTE Data Plan customers - \$8 / day for NON \$88 Basic Unlimited Data Plan or \$98 Superior Unlimited Plan or \$128 All-in-1 Super Plan or 21Mbps 5GB Data Plan or 21Mbps 20GB Data Plan or SUPER 4G LTE Data Plan customers
Subscription channel	via USSD: *111*161#

Call Guard Basic	
Service Fee	\$8 / month
Subscription channel	via USSD: *111*242# or "My SIM Account" App

JOOX (available on Android 4.1 or above & iOS 10.0 or above)	
Service Fee	- \$15 / month (Enjoy 1-month free trial*) *Offer applies to new subscribers only. Each Barkadahan Sa SmarTone mobile number is eligible to enjoy 1-month free trial once only.
Subscription channel	via USSD: *111*3394# or "My SIM Account" App
Remarks	This service is available for smartphones running iOS 10.0 or above and Android™ 4.1 or above. For Android™ smartphone which does not support Google Play services, the Value-Added Service will not be applicable on the smartphone.

Globe IDD 7-Day Pass	
Service Fee	- \$28 / 7 days - 70 IDD mins per day to call up to 5 registered Philippine Globe or TM mobile numbers in 7 days
Subscription channel	via USSD: *111*1653*639XXXXXXXXX# or via "My SIM Account" App (Same step to register 2nd, 3rd, 4th & 5th Globe/TM number)
To make IDD call	Dial 165301 - 165305
Remarks	<ul style="list-style-type: none"> - User entitled up to 490 IDD mins (i.e. 70 mins per day x 7 days) - 70 mins / day IDD Pass is calculated on per minute basis. Additional local airtime charge of \$0.2/ min applies - Daily unused IDD min cannot be carried forward to next day & will be forfeited accordingly. - Globe IDD Pass is valid for 7 days up to 23:59 of day 7 - Maximum 5 Philippines Globe Mobile numbers could be registered - If the subscription to Globe IDD Pass is terminated or the 490 IDD mins (i.e. 70 mins x 7 days) are used up before expiry, calls to Globe using the prefix 1653 will no longer be available. New Globe IDD Pass can only be subscribed again when existing package expired. - Other than stored value on SIM card, only General Bonus is applicable to Globe IDD Pass for 7 Days deduction - This service is applicable to Globe On-Net Mobile, Globe On-Net Fixed and Bayan Telecommunications, Inc. (Bayantel) Fixed networks in the Philippines but excluding mobile number with prefix 63817,63937, 63996.

Family Data Plan	
Service Fee	- \$55 / 1.5GB or \$115 / 4GB (Globe) - \$55 / 4GB or \$92 / 8GB data (Smart) - \$55 / 4GB (Smart Sun Cellular/ Smart Talk n Text)
Subscription channel	Via "My SIM Account" App
Remarks	<ul style="list-style-type: none"> - Spending will not count for SmarTone Point - Other than stored value, Only General Bonus is applicable - Only Local Data Plan Subscribers are applicable to buy Family Data Plan - Validity & T&C of Data Plan refers to recipient's operator (Globe/ Smart) website for details

i-load-you / i-load-you Mega		
i-load-you (Local Load-to-Load Transfer)		
Recipient	Denomination	End User Charges
Any Barkadahan sa SmarTone SIM	\$1 - \$999	Denomination chosen + \$HK0.20 flat service charge
i-load-you Mega (Load-to-Load Transfer to Philippines)		
Operator	Fixed Denominations (PHP)	End-user Charges (HK\$)
Globe (Touch Mobile)/ Cherry	P50	\$12.00
	P150	\$31.00
	P300	\$60.00
	P500	\$97.00
SMART / SMART BRO/ SUN	P50	\$12.00
	P115	\$25.00
	P300	\$60.00
	P500	\$97.00
i-load-you Mega (Load-to-Load Transfer to Malaysia)*		
Operator	Fixed Denominations (MYR)	End-user Charges (HK\$)
Maxis	MYR 10	\$30
	MYR 30	\$82
Digi	MYR 10	\$30
	MYR 30	\$82
Celcom	MYR 10	\$30
	MYR 30	\$82

*This available on USSD command only

Macau & China Roaming Data Day Pack	
Daily fee (Service will be valid till 23:59 of subscription date)	<ul style="list-style-type: none"> - \$28 / day for \$88 Basic Unlimited Data Plan or \$98 Superior Unlimited Plan or \$128 All-in-1 Super Plan or 21Mbps 5GB Data Plan or 21Mbps 20GB Data Plan or SUPER 4G LTE Data Plan customers - \$48 / day for NON \$88 Basic Unlimited Data Plan or \$98 Superior Unlimited Plan or \$128 All-in-1 Super Plan or 21Mbps 5GB Data Plan or 21Mbps 20GB Data Plan or SUPER 4G LTE Data Plan customers
Subscription channel	via USSD: *111*3392# or via "My SIM Account"
Remarks	<ul style="list-style-type: none"> - Other than stored value, VAS and General Bonus are applicable to Macau & China Roaming Data Day Pack - After fully consuming 500MB data usage, Macau & China Roaming Data Day Pack can be subscribed again

Google Direct Carrier Billing	
Remarks	<ul style="list-style-type: none"> - For any Google account to register the payment option via SIM card, user needs to complete an once off registration with customer's name, contact phone number and address. If the registration is done during roaming environment, \$7 special handling charge will apply - Service can only be used on smartphones running Android 2.2 or above with Google Play - Service has a HK\$800 limit per month for purchases made on Google Play under each Barkadahan mobile number. The limit will NOT go back to its original amount if refunds are made until next calendar month. - All purchases on Google Play are made from Google and prevailing Google Play Terms & Conditions apply - Service provided by SmarTone only serves as a payment method. For any refunds, customer needs to contact the developers or Google directly. Refunds can only be performed by the developer or Google - General bonus is not applicable for this service - Payment made to Google Direct Carrier Billing service is not counted as spending for the monthly spending bonus scheme - Spending will not count for SmarTone Point

BSS Music NOW	
Music NOW #16801 - #16815	\$0.15/min

Cloud Storage (available on Android 4.3 or above)	
Monthly fee	\$8 for 20GB, \$15 for 40GB, \$22 for 60GB, \$29 for 80GB, \$35 for 100GB
Subscription channel	via the app interface or "My SIM Account"
Remarks	This service is available for smartphones running Android™ 4.3 or above. For Android™ smartphone which does not support Google Play services, the Value-Added Service will not be applicable on the smartphone.

Mobile Broadband Service

Ang mobile broadband service na contract-free para lagi kang connected sayong loved ones! Ito ay stable, super-fast at smooth broadband experience na may excellent na coverage at reliability para maka-online ka sa inyong mga paboritong hangout spots gaya ng malls, parks, boarding houses o kahit saan at your convenience.

A great way to enjoy Mobile Broadband

Sa Mobile Broadband, lagi kang entertained at close sayong friends at families!

- Mag-send at receive emails
- Mag-chat sa friends, punta sa social networking sites gaya ng Facebook, at video conferencing sa Skype
- Mag-enjoy sa music, videos at favorite websites. Hindi mo na kailangang maghanap pa ng mga Wi-Fi hotspots. Stay connected lagi habang on the move.

SIM Only	Monthly Plan	\$188
	Local Data Usage	Unlimited*
		* Kapag ang customer ay umabot na sa monthly data usage na 5GB, ang Fair Usage Policy ay ma-apply. Ang customer ay maaari pa ring gamitin ang service; gayunman sila ay makakakuha ng mas mababang network access priority.
	Actual Speed¹	Up to 42Mbps downstream Up to 5.76Mbps upstream

¹ Ang actual connection speed ay maaring mag-vary dahil sa mga bagay gaya ng relative position sa gitna mo at ng base station, download server source, Internet traffic conditions, number ng users, computer hardware, software at iba pang bagay na pwedeng mangyari.

Terms & Conditions

- Regular monthly plan ay \$188; ang monthly fee ay dapat i-load gamit ang i-load-you service galling sa registered Barkadahan SIM
- SmarTone Mobile Communications Limited / Barkadahan Sa SmarTone (Company) ay hindi nagbibigay ng refund o nagsasagawa ng anumang mga paglipat ng: (a) anumang halaga o muling magkarga ng voucher direct sa isang maling Mobile broadband account sa oras ng pagproseso ng pagbabayad; (b) anumang halaga o muling magkarga ng voucher na ginamit sa masama at hindi-awtorisadong paggamit ng Mobile broadband account.
- Ang data usage ay panggamit sa local lamang.
- Ang Company ay mag-ensure na ang system resources ng Company's telecommunications network ("Network") ay equitably allocated sa mga users ("Users") ng Data Services ("the Services"). Ang customer na naka-reach ng monthly local data fair usage level specified ng Company from time to time ay pwede pa ring continue gumamit ng Service. Gayunman, ang Customer ay mabibigyan lamang ng lower priority para ma-access ang network resources para sa remainder ng billing period, kung saan ang Customer's experience ay maaaring affected kapag ang network traffic ay busy.
- Mobile broadband serbisyo na available sa Barkadahan Sa SmarTone users ay subject sa Broadband Services Terms and Conditions of SmarTone Mobile Communications Limited (T & C B01). Para sa mga karagdagang detalye, bisitahin ang website na www.smartone.com.
- Ang Company ay may absolute discretion para forthwith suspend/terminate ang Service ng walang pahintulot, upon the occurrence of any one or more of the circumstances specified sa Clause 7 ng T&C B01.
- Ang kompanya ay may karapatan to vary the Service Plan and/or charges ng mga Services at any time as it thinks fit.
- Ang kompanya ay may karapatan at any time to vary, modify, delete any and all ang mga terms at conditions na nakasulat dito.

TERMS AND CONDITIONS

[For Free Trial 4.5G Pay-Per-Use SIM, 4.5G Pay-Per-Use SIM & SUPER 4G LTE SIM]

Barkadahan sa SmarTone SIM Cards (“the SIM Cards”) are made available to Customers by SmarTone Mobile Communications Limited (“the Company”) subject to the terms and conditions for Mobile Telephone Service (T&C01) (where applicable; a copy of which is available on request) and upon the following terms and conditions.

1. Use of the SIM Cards constitutes acceptance by the Customer of the Company’s Sales and Services Agreement.
2. The SIM Cards enable a Customer to make International and Roaming calls. International and Roaming call charges are in accordance with the tariff and are subject to change from time to time without prior notice.
3. If the SIM Card is damaged by the Customer, the Company may replace the damaged SIM Card subject to the payment of handling charges.
4. All questions and disputes regarding service charges, remaining credit and expiry date of the SIM Card will be decided by the Company at its sole discretion. All questions and disputes relating to service charges must be submitted to the Company within three (3) months from the dated of the call in question.
5. The value of the SIM Card can be recharged at any of the recharging units specified by the Company or by the purchase of recharge vouchers (“Vouchers”) at the Company’s retail outlets.
6. The Company does not provide refunds or make any transfer of:
 - a. any unused portion of the value of
 - (i) the SIM Card whether before or after its expiry date, or
 - (ii) the Voucher;
 - b. any value of the SIM Card directed to incorrect SIM Card account during the recharge or load-sharing or balance transfer process;
 - c. any value of the SIM Card being utilized by fraudulent and unauthorized use of the SIM Card.
7. Load-sharing or balance transfer services only intended to facilitate mobile services for the Customer. Any unauthorized load of money by using the Service of the SIM Card is strictly prohibited.
8. In the case of a lost SIM Card, the Company does not provide any refund for any value of the lost SIM Card being utilized during the period of loss or thereafter. Any claims for replacement or termination of the service of the SIM Card will not be entertained by the Company.
9. In the case of a lost SIM Card, the Company may replace a new SIM Card for the Customer provided the Customer can produce to the Company the original SIM Card holder with the serial number of the SIM Card clearly stated on the holder and the SIM Card is still valid before the expiry date. The Customer is required to pay a handling charge to the Company for the replacement of the lost SIM Card.

10. The Company reserves the right to terminate or suspend the Service of the SIM Card at any time, (i) if in the opinion of the Company there has been, or is likely to be fraudulent, illegal or improper use of the Service through the use of the SIM Card, or (ii) if it is necessary for the Company to comply with an order, instruction, determination or direction of a judicial body, government or regulatory authority.
11. Unless otherwise specified, this SIM card (including voice and data) is only available to 3G or above phones (2G phones are excluded).
12. Data services ("Data Services") are applicable to local use only. The data usage is not applicable to 2G phones / connected devices or any phones / connected devices which have manually opted for 2G network, and not applicable to other connected devices (including but not limited to USB modem / pocket WIFI / TV box / BlackBerry smartphones with Blackberry 7 OS and earlier versions) and handset APN setting must be "SmarTone". Data is not available for sharing internet function via mobile phone (including tethering) and peer-to-peer applications (including BitTorrent) and any web browsing in desktop mode via any mobile browser.
13. The Customer must use the Data Services with setting [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company's front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company's prevailing rate.
14. The Services shall not be used under any one of the following circumstances, including but without limitation (i) using the Services in any manner which adversely affects the Company's ability to provide, complete or maintain the level or quality of its network or other services; and (ii) in any manner which is designed to cause loss or damage to the Company such as using the Services for commercial purposes or reselling the Services.
15. If the Customer fails to comply with any of the prohibitions specified in Clause 14; or upon the occurrence of any one or more of the circumstances specified in Clause 14; or if in the reasonable opinion of the Company, the Customer's use of the Services adversely effects the Company's ability to provide, complete or maintain the level or quality of its Network or other services or to cause loss or damage to the Company, the Company may forthwith take such steps it considers reasonably necessary or appropriate including but not limited to restricting, limiting, suspending or terminating the Services to the Customer without notice.
16. SUPER 4G LTE Data Plan is subject to the following Fair Usage Policy:
The following terms and conditions apply to telecommunication services ("Services") provided by SmarTone Mobile Communications Limited ("the Company"). The Company will ensure the system resources of the Company's telecommunications network ("Network") is equitably allocated amongst users ("Users") of the Services. Customer who has reached the monthly local data fair usage level specified by the Company from time to time can still continue to use the Services. However, the Customer will be given lower priority to access the network resources for the remainder of the billing period, where the Customer's experience may be affected when the network traffic is busy.
17. The liability of the Company to a Customer, whether in contract, tort or otherwise, in relation to the SIM Card shall be limited to the remaining value of the SIM Card.

18. Any disputes in connection with or arising from the use of the SIM Card shall be determined in accordance with the laws of Hong Kong Special Administrative Region.
19. The Company shall not be liable to the Customer for loss or damage resulting from delay or failure of the service where such delay or failure shall be due to causes beyond its reasonable control, or which is not occasioned by its fault or negligence, including, but not limited to war, the threat of imminent war, riots or other acts of civil disobedience, insurrection, acts of God, restraints, imposed by governments or any other supranational legal authority, or any other industrial or trade disputes, fires, explosion, storms, floods, lightning, earthquakes and other natural calamities.
20. The Company reserves the right to vary the Service Plan and/or charges for the Services at any time as it thinks fit.
21. The Company reserves the right at any time to vary, modify, delete any or all of the terms and conditions contained herein.

In any case of discrepancy, English version is final and binding.

Appendix 1- IDD Tariff Table

Tariff as updated on 31 Dec 2021

Prefix	Country	國家	Country Code	Area Code	IRB, IRD charge per min		Charging interval
					Pk	Off Pk	
					9am-9pm	9pm-9am	
A	AFGHANISTAN	阿富汗	93	---	\$20.00	\$20.00	6 sec
A	ALASKA	阿拉斯加	1	907	\$0.55	\$0.55	1 min
A	ALBANIA	阿爾巴尼亞	355	---	\$13.00	\$13.00	6 sec
A	ALGERIA	阿爾及利亞	213	---	\$13.50	\$13.50	6 sec
A	AMERICAN SAMOA	薩摩亞島	1684	---	\$10.50	\$10.50	1 min
A	ANDORRA	安道爾	376	---	\$10.70	\$10.70	6 sec
A	ANGOLA	安哥拉	244	---	\$13.50	\$13.50	6 sec
A	ANGUILLA	安圭拉島	1	264	\$11.90	\$11.90	6 sec
A	ANTARCTICA	南極州	672	---	\$10.50	\$10.50	6 sec
A	ANTIGUA	安提瓜	1	268	\$11.90	\$11.90	6 sec
A	ARGENTINA	阿根廷	54	---	\$13.50	\$13.50	6 sec
A	ARMENIA	亞美尼亞	374	---	\$13.50	\$13.50	6 sec
A	ARUBA	阿魯巴	297	---	\$11.90	\$11.90	6 sec
A	ASCENSION ISLAND	阿森松島	247	---	\$11.90	\$11.90	6 sec
A	AUSTRALIA	澳洲	61	---	\$1.25	\$1.25	1 min
A	AUSTRALIA MOBILE	澳洲當地手提	614	---	\$1.25	\$1.25	1 min
A	AUSTRALIA SPECIAL	澳洲(特定字首)	61	145/147	\$34.80	\$34.80	1 min
A	AUSTRIA	奧地利	43	---	\$7.50	\$7.00	6 sec
A	AZERBAIJAN	阿塞拜疆	994	---	\$13.50	\$13.50	6 sec
A	AZORES	亞速爾	351	---	\$7.50	\$7.50	6 sec
B	BAHAMAS	巴哈馬群島	1	242	\$11.90	\$11.90	6 sec
B	BAHRAIN	巴林	973	---	\$11.10	\$11.10	6 sec
B	BALEARIC ISLANDS	巴利亞利群島	34	---	\$3.90	\$3.90	6 sec
B	BANGLADESH	孟加拉	880	---	\$11.40	\$11.40	6 sec
B	BARBADOS	巴巴多斯	1	246	\$11.90	\$11.90	6 sec
B	BELARUS	白俄羅斯	375	---	\$10.00	\$10.00	6 sec
B	BELGIUM	比利時	32	---	\$4.90	\$4.90	6 sec
B	BELIZE	伯利茲	501	---	\$13.00	\$13.00	6 sec
B	BENIN	貝寧	229	---	\$13.50	\$13.50	6 sec
B	BERMUDA	百慕達	1	441	\$11.90	\$11.90	6 sec
B	BHUTAN	不丹	975	---	\$11.70	\$11.70	6 sec
B	BOLIVIA	玻利維亞	591	---	\$13.50	\$13.50	6 sec
B	BOPHUTHATSWANA	博普塔茨瓦納	27	---	\$11.90	\$11.90	6 sec
B	BOSNIA/HERZEGOVINA	波斯尼亞	387	---	\$13.50	\$13.50	6 sec
B	BOTSWANA	博茨瓦納	267	---	\$11.90	\$11.90	6 sec
B	BRAZIL	巴西	55	---	\$10.00	\$10.00	6 sec
B	BRUNEI	文萊	673	---	\$1.20	\$1.20	1 min
B	BULGARIA	保加利亞	359	---	\$13.50	\$13.50	6 sec
B	BURKINA FASO	布基納法索	226	---	\$13.50	\$13.50	6 sec
B	BURUNDI	布隆迪	257	---	\$15.00	\$15.00	6 sec
C	CAMBODIA	柬埔寨	855	---	\$7.50	\$7.50	6 sec
C	CAMEROON	喀麥隆	237	---	\$13.50	\$13.50	6 sec
C	CANADA	加拿大	1	---	\$0.55	\$0.55	1 min
C	CANARY ISLANDS	加那利群島	34	---	\$3.90	\$3.90	6 sec
C	CAPE VERDE ISLANDS	佛得	238	---	\$13.50	\$13.50	6 sec
C	CAYMAN ISLANDS	開曼群島	1	345	\$11.90	\$11.90	6 sec
C	CENTRAL AFRICAN REPUBLIC	中非共和國	236	---	\$13.50	\$13.50	6 sec
C	CHAD	乍得	235	---	\$13.50	\$13.50	6 sec
C	CHILE	智利	56	---	\$13.50	\$13.50	6 sec
C	CHINA (SHEKOU, SHENZHEN)	中國(深圳)	86	---	\$2.05	\$1.88	6 sec
C	CHINA SZ MOBILE	中國(深圳)當地手提	86	---	\$2.05	\$1.88	6 sec
C	CHINA (GUANGDONG)	中國(廣東省)	86	---	\$3.10	\$1.88	6 sec
C	CHINA GD MOBILE	中國(廣東省)當地手提	86	---	\$3.10	\$1.88	6 sec
C	CHINA (REST OF CHINA)	中國(其他省份)	86	---	\$4.90	\$1.88	6 sec
C	CHINA ROC MOBILE	中國(其他省份)當地手提	86	---	\$4.90	\$1.88	6 sec
C	COLOMBIA	哥倫比亞	57	---	\$13.50	\$13.50	6 sec
C	COMOROS	科摩羅	269	---	\$15.00	\$15.00	6 sec
C	COMMON WEALTH OF INDEPENDENTS STATES (RUSSIA)	獨立國聯合體	7	---	\$10.00	\$10.00	6 sec
C	CONGO	剛果	242	---	\$13.50	\$13.50	6 sec
C	COOK ISLANDS	科克群島	682	---	\$11.70	\$11.70	1 min
C	COSTA RICA	哥斯達黎加	506	---	\$13.00	\$13.00	6 sec

C	CROATIA	克羅地亞	385	---	\$13.50	\$13.50	6 sec
C	CUBA	古巴	53	---	\$13.50	\$13.50	6 sec
C	CYPRUS	塞浦路斯	357	---	\$10.70	\$10.70	6 sec
C	CZECH REPUBLIC	捷克共和國	420	---	\$13.50	\$13.50	6 sec
D	DENMARK	丹麥	45	---	\$4.90	\$4.90	6 sec
D	DIEGO GARCIA	迪戈加西亞島	246	---	\$13.50	\$13.50	6 sec
D	DJIBOUTI	吉布提	253	---	\$13.50	\$13.50	6 sec
D	DOMINICA	多明尼加	1	767	\$11.90	\$11.90	6 sec
D	DOMINICAN REPUBLIC	多明尼加共和國	1	809	\$11.90	\$11.90	6 sec
E	EAST TIMOR	東帝汶	670	---	\$10.20	\$10.20	6 sec
E	ECUADOR	厄瓜多爾	593	---	\$13.50	\$13.50	6 sec
E	EGYPT ARAB REPUBLIC	埃及	20	---	\$17.90	\$17.90	6 sec
E	EL SALVADOR	薩爾瓦多	503	---	\$13.50	\$13.50	6 sec
E	EQUATORIAL GUINEA	赤道幾內亞	240	---	\$15.00	\$15.00	6 sec
E	ERITREA	厄立特里亞	291	---	\$13.50	\$13.50	6 sec
E	ESTONIA	愛沙尼亞	372	---	\$13.50	\$13.50	6 sec
E	ETHIOPIA	埃塞俄比亞	251	---	\$13.50	\$13.50	6 sec
F	FALKLAND ISLANDS	福克蘭群島	500	---	\$15.30	\$15.30	6 sec
F	FAROE ISLANDS	法魯群島	298	---	\$13.30	\$13.30	6 sec
F	FIJI	斐濟	679	---	\$11.40	\$11.40	1 min
F	FINLAND	芬蘭	358	---	\$3.90	\$3.90	6 sec
F	FRANCE	法國	33	---	\$3.90	\$3.90	6 sec
F	FRANCE MOBILE	法國當地手提	33	---	\$3.90	\$3.90	6 sec
F	FRENCH GUIANA	法屬圭亞	594	---	\$13.50	\$13.50	6 sec
F	FRENCH POLYNESIA	法屬波利尼西亞	689	---	\$11.70	\$11.70	1 min
G	GABON REPUBLIC	加蓬	241	---	\$13.50	\$13.50	6 sec
G	GAMBIA	岡比亞	220	---	\$11.90	\$11.90	1 min
G	GEORGIA	格魯吉亞	995	---	\$13.50	\$13.50	6 sec
G	GERMANY	德國	49	---	\$1.50	\$1.50	1 min
G	GERMANY MOBILE	德國當地手提	49	---	\$2.30	\$2.30	1 min
G	GHANA	加納	233	---	\$11.90	\$11.90	6 sec
G	GIBRALTAR	直布羅陀	350	---	\$11.90	\$11.90	6 sec
G	GREECE	希臘	30	---	\$7.50	\$7.50	6 sec
G	GREENLAND	格陵蘭	299	---	\$13.30	\$13.30	6 sec
G	GRENADA	格林納達	1	473	\$11.90	\$11.90	6 sec
G	GUADELOUPE	法屬西印度群島	590	---	\$13.50	\$13.50	6 sec
G	GUAM	關島	1	671	\$10.20	\$10.20	6 sec
G	GUATEMALA	危地馬拉	502	---	\$13.50	\$13.50	6 sec
G	GUINEA-BISSAU	幾內亞比紹	245	---	\$13.50	\$13.50	6 sec
G	GUINEA REPUBLIC	幾內亞共和國	224	---	\$13.50	\$13.50	6 sec
G	GUYANA	圭亞	592	---	\$11.90	\$11.90	6 sec
H	HAITI	海地	509	---	\$13.50	\$13.50	1 min
H	HAWAII	夏威夷	1	808	\$0.55	\$0.55	1 min
H	HONDURAS REPUBLIC	洪都拉斯共和國	504	---	\$13.50	\$13.50	6 sec
H	HUNGARY	匈牙利	36	---	\$7.50	\$7.50	6 sec
I	ICELAND	冰島	354	---	\$11.90	\$11.90	6 sec
I	INDIA	印度	91	---	\$10.00	\$10.00	6 sec
I	INDONESIA - JAKARTA / SURABAYA LANDLINE	印尼	62	---	\$0.35	\$0.35	1 min
I	INDONESIA - OTHERS LANDLINE	印尼	62	---	\$0.56	\$0.56	1 min
I	INDONESIA - MOBILE	印尼	62	---	\$0.88	\$0.88	1 min
I	Inmarsat SNAC - B	國際海事衛星電話 SNAC - B	87030-38	---	\$22.00	\$22.00	6 sec
I	Inmarsat SNAC - M	國際海事衛星電話 SNAC - M	87061-69	---	\$22.00	\$22.00	6 sec
I	Inmarsat SNAC - M4 HSD	國際海事衛星電話 SNAC - M4 HSD	87060	---	\$74.00	\$74.00	6 sec
I	Inmarsat SNAC - Mini M	國際海事衛星電話 SNAC - Mini M	87076	---	\$22.00	\$22.00	6 sec
I	Inmarsat SNAC - B HSD	國際海事衛星電話 SNAC - B HSD	87039	---	\$88.00	\$88.00	6 sec
I	IRAN	伊朗	98	---	\$11.90	\$11.90	6 sec
I	IRAQ	伊拉克	964	---	\$13.30	\$13.30	6 sec
I	IRELAND	愛爾蘭	353	---	\$7.50	\$7.50	6 sec
I	ISRAEL	以色列	972	---	\$10.00	\$10.00	6 sec
I	ITALY	意大利	39	---	\$2.40	\$2.40	1 min
I	IVORY COAST	象牙海岸	225	---	\$13.50	\$13.50	6 sec
J	JAMAICA	牙買加	1	876	\$11.90	\$11.90	6 sec
J	JAPAN	日本	81	---	\$0.88	\$0.88	1 min
J	JAPAN MOBILE	日本當地手提	81	---	\$0.88	\$0.88	1 min
J	JORDAN	約旦	962	---	\$11.90	\$11.90	6 sec
K	KAZAKHSTAN	哈薩克	73, 757	---	\$10.00	\$10.00	6 sec

K	KENYA	肯雅	254	---	\$11.90	\$11.90	6 sec
K	KIRIBATI	基里巴斯	686	---	\$11.70	\$11.70	1 min
K	KOREA (NORTH)	北韓	850	---	\$7.50	\$7.50	6 sec
K	KOREA (SOUTH)	南韓	82	---	\$0.37	\$0.37	1 min
K	KOSOVO	科索沃	383	---	\$4.10	\$4.10	1 min
K	KUWAIT	科威特	965	---	\$11.90	\$11.90	6 sec
K	KYRGYZSTAN	吉爾吉斯	996	---	\$10.00	\$10.00	6 sec
L	LAOS	寮國	856	---	\$7.50	\$7.50	6 sec
L	LATVIA	拉脫維亞	371	---	\$13.50	\$13.50	6 sec
L	LEBANON	黎巴嫩	961	---	\$11.90	\$11.90	6 sec
L	LESOTHO	萊索托	266	---	\$11.90	\$11.90	1 min
L	LIBERIA	利比里亞	231	---	\$13.50	\$13.50	6 sec
L	LIBYA	利比亞	218	---	\$13.50	\$13.50	6 sec
L	LIECHTENSTEIN	列支敦士登	423	---	\$7.50	\$7.50	6 sec
L	LITHUANIA	立陶宛	370	---	\$13.50	\$13.50	6 sec
L	LUXEMBOURG	盧森堡	352	---	\$7.50	\$7.50	6 sec
M	MACAU	澳門	853	---	\$2.00	\$2.00	6 sec
M	MACEDONIA	馬其頓	389	---	\$13.50	\$13.50	6 sec
M	MADAGASCAR	馬達加斯加	261	---	\$15.00	\$15.00	6 sec
M	MADEIRA	馬德拉	351	291	\$7.50	\$7.50	6 sec
M	MALAWI	馬拉維	265	---	\$11.90	\$11.90	6 sec
M	MALAYSIA	馬來西亞	60	---	\$0.40	\$0.40	1 min
M	MALAYSIA MOBILE	馬來西亞當地手提	60	---	\$0.28	\$0.28	1 min
M	MALDIVE ISLANDS	馬爾代夫群島	960	---	\$11.40	\$11.40	1 min
M	MALI REPUBLIC	馬里	223	---	\$13.50	\$13.50	6 sec
M	MALTA	馬爾他	356	---	\$13.50	\$13.50	6 sec
M	MARIANA ISLANDS, SAIPAN	塞班島	1	670	\$10.20	\$10.20	6 sec
M	MARSHALL ISLANDS	馬紹爾群島	692	---	\$11.70	\$11.70	6 sec
M	MARTINIQUE	馬丁尼克	596	---	\$15.00	\$15.00	6 sec
M	MAURITANIA	毛里塔尼亞	222	---	\$13.50	\$13.50	6 sec
M	MAURITIUS	毛里裘斯	230	---	\$11.90	\$11.90	6 sec
M	MAYOTTE ISLANDS	馬約特島	2692, 2696	---	\$15.00	\$15.00	6 sec
M	MEXICO	墨西哥	52	---	\$13.50	\$13.50	1 min
M	MICRONESIA	密克羅尼西亞	691	---	\$11.40	\$11.40	6 sec
M	MOLDOVA	摩爾達維亞	373	---	\$13.50	\$13.50	6 sec
M	MONACO	摩納哥	377	---	\$10.70	\$10.70	6 sec
M	MONGOLIA	蒙古	976	---	\$7.50	\$7.50	6 sec
M	MONTENEGRO	蒙特尼格羅共和國	382	---	\$10.00	\$10.00	6 sec
M	MONTserrat	蒙特塞拉特	1	664	\$11.90	\$11.90	6 sec
M	MOROCCO	摩洛哥	212	---	\$13.50	\$13.50	6 sec
M	MOZAMBIQUE	莫桑比克	258	---	\$13.50	\$13.50	6 sec
M	MYANMAR (BURMA)	緬甸	95	---	\$7.50	\$7.50	6 sec
N	NAMIBIA	納米比亞	264	---	\$13.50	\$13.50	6 sec
N	NAURU	那魯	674	---	\$11.70	\$11.70	1 min
N	NEPAL	尼泊爾	977	---	\$7.10	\$7.10	6 sec
N	NETHERLANDS	荷蘭	31	---	\$3.90	\$3.90	6 sec
N	NETHERLANDS MOBILE	荷蘭當地手提	31	---	\$3.90	\$3.90	6 sec
N	NETHERLANDS ANTILLES	荷屬安的列斯群島	599	---	\$11.90	\$11.90	6 sec
N	NEW CALEDONIA	新喀里多尼亞	687	---	\$11.70	\$11.70	1 min
N	NEW ZEALAND	紐西蘭	64	---	\$3.80	\$0.97	6 sec
N	NEW ZEALAND MOBILE	紐西蘭當地手提	64	---	\$3.80	\$0.97	6 sec
N	NICARAGUA	尼加拉瓜	505	---	\$13.50	\$13.50	6 sec
N	NIGER	尼日爾	227	---	\$13.50	\$13.50	6 sec
N	NIGERIA	尼日利亞	234	---	\$11.90	\$11.90	6 sec
N	NIUE	紐埃	683	---	\$11.90	\$11.90	1 min
N	NORFOLK ISLAND	諾福克島	672	3	\$10.50	\$10.50	6 sec
N	NORWAY	挪威	47	---	\$7.50	\$7.50	6 sec
O	OMAN	阿曼	968	---	\$11.90	\$11.90	6 sec
P	PAKISTAN	巴基斯坦	92	---	\$2.20	\$2.20	1 min
P	PALAU	帕勞	680	---	\$11.70	\$11.70	6 sec
P	PALESTINE	巴勒斯坦	970	---	\$12.50	\$12.50	6 sec
P	PANAMA	巴拿馬	507	---	\$13.50	\$13.50	6 sec
P	PAPUA NEW GUINEA	巴布亞新畿內亞	675	---	\$10.20	\$10.20	1 min
P	PARAGUAY	巴拉圭	595	---	\$13.50	\$13.50	6 sec
P	PERU	秘魯	51	---	\$13.00	\$13.00	6 sec
P	PHILIPPINES	菲律賓	63	---	\$0.99	\$0.99	1 min
P	POLAND	波蘭	48	---	\$13.50	\$13.50	6 sec
P	PORTUGAL	葡萄牙	351	---	\$7.50	\$7.50	6 sec
P	PUERTO RICO	波多黎各	1	787	\$11.90	\$11.90	6 sec
Q	QATAR	卡塔爾	974	---	\$11.90	\$11.90	6 sec
R	REUNION ISLAND	留尼汪島	262	---	\$15.00	\$15.00	6 sec

R	ROMANIA	羅馬尼亞	40	---	\$13.50	\$13.50	6 sec
R	RWANDA	盧旺達	250	---	\$13.50	\$13.50	6 sec
S	SAN MARINO	聖馬利諾	378	---	\$10.70	\$10.70	6 sec
S	SAO THOME & PRINCIPE	聖多美及普林西比	239	---	\$13.50	\$13.50	6 sec
S	SAUDI ARABIA	沙地阿拉伯	966	---	\$1.50	\$1.50	1 min
S	SENEGAL	塞內加爾	221	---	\$13.50	\$13.50	6 sec
S	SEYCHELLES	塞舌耳	248	---	\$13.30	\$13.30	6 sec
S	SIERRA LEONE	塞拉利昂	232	---	\$11.90	\$11.90	6 sec
S	SINGAPORE	新加坡	65	---	\$0.35	\$0.35	1 min
S	SINGAPORE MOBILE	新加坡當地手提	65	---	\$0.35	\$0.35	1 min
S	SINT MAARTEN	聖馬丁	1721	---	\$3.40	\$3.40	6 sec
S	SLOVAKIA	斯洛伐克共和國	421	---	\$13.50	\$13.50	6 sec
S	SLOVENIA	斯洛文尼亞	386	---	\$13.50	\$13.50	6 sec
S	SOLOMON ISLANDS	所羅門群島	677	---	\$10.50	\$10.50	1 min
S	SOMALIA	索馬里	252	---	\$15.00	\$15.00	6 sec
S	SOUTH AFRICA	南非	27	---	\$10.80	\$10.80	6 sec
S	SOUTH SUDAN	南蘇丹	211	---	\$10.20	\$10.20	6 sec
S	SPAIN	西班牙	34	---	\$3.90	\$3.90	6 sec
S	SPANISH NORTH AFRICA	西屬北非	34	---	\$3.90	\$3.90	6 sec
S	SRI LANKA	斯里蘭卡	94	---	\$9.00	\$9.00	6 sec
S	ST. HELENA	聖赫勒拿島	290	---	\$11.90	\$11.90	6 sec
S	ST. KITTS AND NEVIS	聖吉提斯及尼夫斯	1	869	\$11.90	\$11.90	6 sec
S	ST. LUCIA	聖盧西亞	1	758	\$11.90	\$11.90	6 sec
S	ST. PIERRE & MIQUELON	聖皮埃爾島和密克隆島	508	---	\$10.50	\$10.50	6 sec
S	ST. VINCENT AND THE GRENADINES	聖芬生及格林納丁斯群島	1	784	\$11.90	\$11.90	6 sec
S	SUDAN	蘇丹	249	---	\$14.40	\$14.40	6 sec
S	SURINAME	蘇利南	597	---	\$13.50	\$13.50	1 min
S	SWAZILAND	斯威士蘭	268	---	\$11.90	\$11.90	6 sec
S	SWEDEN	瑞典	46	---	\$4.90	\$4.90	6 sec
S	SWEDEN MOBILE	瑞典當地手提	46	---	\$4.90	\$4.90	6 sec
S	SWITZERLAND	瑞士	41	---	\$4.90	\$4.90	6 sec
S	SWITZERLAND MOBILE	瑞士當地手提	41	---	\$4.90	\$4.90	6 sec
S	SYRIA	敘利亞	963	---	\$13.30	\$13.30	6 sec
T	TAIWAN LANDLINE	台灣	886	---	\$0.50	\$0.50	1 min
T	TAIWAN MOBILE	台灣當地手提	886	---	\$0.88	\$0.88	1 min
T	TAJIKISTAN	塔吉克	992	---	\$10.00	\$10.00	6 sec
T	TANZANIA	坦桑尼亞	255	---	\$11.90	\$11.90	6 sec
T	THAILAND	泰國	66	---	\$7.10	\$6.80	6 sec
T	THAILAND MOBILE	泰國當地手提	66	---	\$7.10	\$6.80	6 sec
T	TOGO	多哥	228	---	\$13.50	\$13.50	1 min
T	TONGA	東加王國	676	---	\$9.50	\$9.50	1 min
T	TRANSKEI	特蘭斯基	27	---	\$11.90	\$11.90	6 sec
T	TRINIDAD & TOBAGO	千里達及托貝哥	1	868	\$11.90	\$11.90	6 sec
T	TUNISIA	突尼西亞	216	---	\$13.50	\$13.50	6 sec
T	TURKEY	土耳其	90	---	\$10.00	\$10.00	6 sec
T	TURKMENISTAN	土庫曼	993	---	\$10.00	\$10.00	6 sec
T	TURKS & CAICOS ISLANDS	特克斯及凱科斯群島	1	649	\$11.90	\$11.90	6 sec
T	TUVALU	圖瓦盧	688	---	\$11.70	\$11.70	1 min
U	UGANDA	烏干達	256	---	\$11.90	\$11.90	6 sec
U	UKRAINE	烏克蘭	380	---	\$10.00	\$10.00	6 sec
U	UNITED ARAB EMIRATES	阿拉伯聯合酋長國	971	---	\$2.70	\$2.70	1 min
U	UNITED KINGDOM	英國	44	---	\$2.50	\$2.50	1 min
U	UNITED KINGDOM MOBILE	英國當地手提	44/447/448/449/4455/4456	---	\$2.50	\$2.50	1 min
U	URUGUAY	烏拉圭	598	---	\$13.50	\$13.50	6 sec
U	USA	美國	1	---	\$0.55	\$0.55	1 min
U	UZBEKISTAN	烏茲別克斯坦	998	---	\$10.00	\$10.00	6 sec
V	VANUATU	溫納圖	678	---	\$11.40	\$11.40	1 min
V	VATICAN	梵蒂岡	39	---	\$1.68	\$1.68	1 min
V	VENDA	溫達	27	---	\$11.90	\$11.90	6 sec
V	VENEZUELA	委內瑞拉	58	---	\$13.50	\$13.50	6 sec
V	VIETNAM	越南	84	---	\$7.10	\$7.10	1 min
V	VIRGIN ISLANDS (BR)	英屬維爾京群島	1	284	\$11.90	\$11.90	6 sec
V	VIRGIN ISLANDS (US)	美屬維爾京群島	1	340	\$11.90	\$11.90	6 sec
W	WALLIS & FUTUNA ISLANDS	瓦利斯群島富圖納群島	681	---	\$11.70	\$11.70	6 sec
W	WESTERN SAMOA	西薩摩亞	685	---	\$10.50	\$10.50	6 sec
Y	YEMEN ARAB REPUBLIC	也門阿拉伯共和國	967	---	\$11.90	\$11.90	6 sec

Y	YEMEN PEOPLE'S DEMOCRATIC REPUBLIC	也門人民民主共和國	969	---	\$11.90	\$11.90	6 sec
S	SERBIA & MONTENEGRO	塞爾維亞和黑山	381	---	\$13.50	\$13.50	6 sec
D	DEMOCRATIC REPUBLIC OF THE CONGO	剛果民主共和國	243	---	\$13.00	\$13.00	6 sec
Z	ZAMBIA	贊比亞	260	---	\$11.90	\$11.90	6 sec
Z	ZIMBABWE	津巴布韋	263	---	\$13.50	\$13.50	

Appendix 2 - Roaming Tariff Table

Tariff as updated on 18 Oct 2019

Roaming Destination		Making Calls to HK (per min.)		Receiving Calls (per min.)	Making Local Call (per min.)		Making calls to other destinations		
		132	Direct Dial		*132*	Direct Dial	*132*	Direct Dial	
China	澳門	Macau	\$5.38	\$5.55	\$5.30	\$3.35	\$3.35	\$19.00	\$19
	深圳/蛇口	Shenzhen / Shekou	\$5.00	\$5.55	\$6.50	\$3.08	\$3.08	\$16.19	\$19
	廣東省 (不包括深圳/蛇口)	Guangdong Province (exclude Shenzhen & Shekou)	\$6.00	\$6.65	\$7.80	\$3.08	\$3.08	\$16.19	\$19
	中國其他省份/地區 (不包括廣東省)	Other Provinces (exclude Guangdong)	\$6.00	\$6.65	\$12.80	\$3.08	\$3.08	\$16.19	\$19
Asia-Pacific	東帝汶	East Timor	\$25	-	\$25	\$25	-	\$25	-
	印尼	Indonesia	\$9	-	\$9	\$6	-	\$19	-
	馬來西亞	Malaysia	\$9	-	\$9	\$6	-	\$19	-
	菲律賓	Philippines	\$9	-	\$9	\$6	-	\$19	-
	新加坡	Singapore	\$9	\$13	\$9	\$6	\$9	\$19	\$35
	台灣	Taiwan	\$9	-	\$9	\$6	-	\$19	-
	泰國	Thailand	\$9	-	\$9	\$6	-	\$19	-
	澳洲	Australia	\$13	-	\$13	\$9	-	\$19	-
	紐西蘭	New Zealand	\$13	-	\$13	\$9	-	\$19	-
	孟加拉	Bangladesh	\$23	-	\$23	\$19	-	\$25	-
	印度	India	\$23	-	\$23	\$19	-	\$25	-
	巴基斯坦	Pakistan	\$23	-	\$23	\$19	-	\$25	-
	斯里蘭卡	Sri Lanka	\$23	\$26	\$23	\$19	\$19	\$25	-
	越南	Vietnam	\$23	-	\$23	\$19	-	\$25	-
柬埔寨	Cambodia	\$25	-	\$25	\$25	-	\$25	-	
日本*	Japan*	\$25	-	\$25	\$25	-	\$25	-	
韓國*	Korea*	\$25	-	\$25	\$25	-	\$25	-	
Europe	捷克	Czech Republic	\$13	-	\$13	\$9	-	\$19	-
	丹麥	Denmark	\$13	-	\$13	\$9	-	\$19	-
	芬蘭	Finland	\$13	-	\$13	\$9	-	\$19	-
	匈牙利	Hungary	\$13	-	\$13	\$9	-	\$19	-
	愛爾蘭	Ireland	\$13	-	\$13	\$9	-	\$19	-
	黑山共和國	Montenegro	\$25	-	\$25	\$25	-	\$25	-
	荷蘭	Netherlands	\$13	\$39	\$13	\$9	\$13	\$19	\$39
	挪威	Norway	\$13	-	\$13	\$9	-	\$19	-
	瑞典	Sweden	\$13	-	\$13	\$9	-	\$19	-
	比利時	Belgium	\$23	\$39	\$23	\$19	\$19	\$25	\$39
	法國	France	\$23	-	\$23	\$19	-	\$25	-
	德國	Germany	\$23	-	\$23	\$19	-	\$25	-
	希臘	Greece	\$23	-	\$23	\$19	-	\$25	-
	意大利	Italy	\$23	-	\$23	\$19	-	\$25	-
	葡萄牙	Portugal	\$23	-	\$23	\$19	-	\$25	-
	西班牙	Spain	\$23	-	\$23	\$19	-	\$25	-
	瑞士	Switzerland	\$23	-	\$23	\$19	-	\$25	-
	英國	United Kingdom	\$23	\$26	\$23	\$19	\$19	\$25	\$26
	奧地利	Austria	\$25	-	\$25	\$25	-	\$25	-
	克羅地亞	Croatia	\$25	-	\$25	\$25	-	\$25	-
	愛沙尼亞	Estonia	\$25	-	\$25	\$25	-	\$25	-
	冰島	Iceland	\$25	-	\$25	\$25	-	\$25	-
	拉脫維亞	Latvia	\$25	-	\$25	\$25	-	\$25	-
	盧森堡	Luxembourg	\$25	-	\$25	\$25	-	\$25	-
	波蘭	Poland	\$25	-	\$25	\$25	-	\$25	-
	羅馬尼亞	Romania	\$25	-	\$25	\$25	-	\$25	-
斯洛伐克	Slovakia	\$25	-	\$25	\$25	-	\$25	-	
斯洛文尼亞	Slovenia	\$25	-	\$25	\$25	-	\$25	-	
梵蒂岡城	Vatican City	\$25	-	\$25	\$25	-	\$25	-	
Middle-East/Africa	巴林	Bahrain	\$23	-	\$23	\$19	-	\$25	-
	埃及	Egypt	\$23	-	\$23	\$19	-	\$25	-
	以色列	Israel	\$23	-	\$23	\$19	-	\$25	-
	約旦	Jordan	\$23	-	\$23	\$19	-	\$25	-
	南非	South Africa	\$23	-	\$23	\$19	-	\$25	-
	南蘇丹	South Sudan	\$25	-	\$25	\$25	-	\$25	-
	土耳其	Turkey	\$23	-	\$23	\$19	-	\$25	-
	阿拉伯聯合酋長國	United Arab Emirates	\$23	-	\$23	\$19	-	\$25	-
	象牙海岸	Ivory Coast	\$25	-	\$25	\$25	-	\$25	-
America	美國	United States of America	\$25	-	\$25	\$25	-	\$25	-
	加拿大	Canada	\$25	-	\$25	\$25	-	\$25	-
Others	阿富汗	Afghanistan	\$25	-	\$25	\$25	-	\$25	-
	阿爾巴尼亞	Albania	\$25	-	\$25	\$25	-	\$25	-
	阿爾及利亞	Algeria	\$25	-	\$25	\$25	-	\$25	-
	美屬薩摩亞	American Samoa	\$25	-	\$25	\$25	-	\$25	-
	安道爾	Andorra	\$25	-	\$25	\$25	-	\$25	-
	安哥拉	Angola	\$25	-	\$25	\$25	-	\$25	-
	南極洲	Antarctica	\$25	-	\$25	\$25	-	\$25	-
	阿根廷	Argentina	\$25	-	\$25	\$25	-	\$25	-
	亞美尼亞	Armenia	\$25	-	\$25	\$25	-	\$25	-
	阿魯巴	Aruba	\$25	-	\$25	\$25	-	\$25	-
	阿森松島	Ascension Island	\$25	-	\$25	\$25	-	\$25	-
	阿塞拜疆	Azerbaijan	\$25	-	\$25	\$25	-	\$25	-
	白俄羅斯	Belarus	\$25	-	\$25	\$25	-	\$25	-
	伯利茲	Belize	\$25	-	\$25	\$25	-	\$25	-
	貝寧	Benin	\$25	-	\$25	\$25	-	\$25	-
	不丹	Bhutan	\$25	-	\$25	\$25	-	\$25	-
	玻利維亞	Bolivia	\$25	-	\$25	\$25	-	\$25	-
	博普塔茨瓦納	Bophuthatswana	\$25	-	\$25	\$25	-	\$25	-
	波斯尼亞	Bosnia	\$25	-	\$25	\$25	-	\$25	-
	博茨瓦納	Botswana	\$25	-	\$25	\$25	-	\$25	-
	巴西	Brazil	\$25	-	\$25	\$25	-	\$25	-
	汶萊	Brunei	\$25	-	\$25	\$25	-	\$25	-
	保加利亞	Bulgaria	\$25	-	\$25	\$25	-	\$25	-
	布基納法索	Burkina Faso	\$25	-	\$25	\$25	-	\$25	-
	布隆迪	Burundi	\$25	-	\$25	\$25	-	\$25	-
	喀麥隆	Cameroon	\$25	-	\$25	\$25	-	\$25	-
	佛得角群島	Cape Verde Islands	\$25	-	\$25	\$25	-	\$25	-
	中非共和國	Central African Republic	\$25	-	\$25	\$25	-	\$25	-

Roaming Destination		Making Calls to HK (per min.)		Receiving Calls (per min.)	Making Local Call (per min.)		Making calls to other destinations	
		132	Direct Dial		*132*	Direct Dial	*132*	Direct Dial
乍得	Chad	\$25	-	\$25	\$25	-	\$25	-
智利	Chile	\$25	-	\$25	\$25	-	\$25	-
帛斯基	Ciskei	\$25	-	\$25	\$25	-	\$25	-
哥倫比亞	Colombia	\$25	-	\$25	\$25	-	\$25	-
科摩羅群島	Comoros	\$25	-	\$25	\$25	-	\$25	-
剛果共和國	Congo	\$25	-	\$25	\$25	-	\$25	-
剛果民主共和國	Congo DRC	\$25	-	\$25	\$25	-	\$25	-
科克群島	Cook Island	\$25	-	\$25	\$25	-	\$25	-
哥斯達黎加	Costa Rica	\$25	-	\$25	\$25	-	\$25	-
古巴	Cuba	\$25	-	\$25	\$25	-	\$25	-
塞浦路斯	Cyprus	\$25	-	\$25	\$25	-	\$25	-
迪戈加西亞	Diego Garcia	\$25	-	\$25	\$25	-	\$25	-
吉布提	Djibouti	\$25	-	\$25	\$25	-	\$25	-
厄瓜多爾	Ecuador	\$25	-	\$25	\$25	-	\$25	-
赤道幾內亞	Equatorial Guinea	\$25	-	\$25	\$25	-	\$25	-
薩爾瓦多	El Salvador	\$25	-	\$25	\$25	-	\$25	-
厄立特里亞	Eritrea	\$25	-	\$25	\$25	-	\$25	-
埃塞俄比亞	Ethiopia	\$25	-	\$25	\$25	-	\$25	-
(英屬)福克蘭群島	Falkland Islands	\$25	-	\$25	\$25	-	\$25	-
法羅群島	Faroe Islands	\$25	-	\$25	\$25	-	\$25	-
法屬圭亞那	French Guiana	\$25	-	\$25	\$25	-	\$25	-
斐濟	Fiji	\$25	-	\$25	\$25	-	\$25	-
法屬波利尼西亞	French Polynesia	\$25	-	\$25	\$25	-	\$25	-
加蓬共和國	Gabon Republic	\$25	-	\$25	\$25	-	\$25	-
岡比亞	Gambia	\$25	-	\$25	\$25	-	\$25	-
格魯吉亞	Georgia	\$25	-	\$25	\$25	-	\$25	-
加納	Ghana	\$25	-	\$25	\$25	-	\$25	-
直布羅陀	Gibraltar	\$25	-	\$25	\$25	-	\$25	-
格陵蘭	Greenland	\$25	-	\$25	\$25	-	\$25	-
法屬西印度群島	Guadeloupe	\$25	-	\$25	\$25	-	\$25	-
關島	Guam	\$25	-	\$25	\$25	-	\$25	-
危地馬拉	Guatemala	\$25	-	\$25	\$25	-	\$25	-
幾內亞比紹	Guinea Bissau	\$25	-	\$25	\$25	-	\$25	-
幾內亞共和國	Guinea Republic	\$25	-	\$25	\$25	-	\$25	-
圭亞那	Guyana	\$25	-	\$25	\$25	-	\$25	-
海地	Haiti	\$25	-	\$25	\$25	-	\$25	-
洪都拉斯共和國	Honduras Republic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(東) - A E	Inmarsat A E Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(東) - B E	Inmarsat B E Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(東) - Aero E	Inmarsat Aero E Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(東) - M E	Inmarsat M E Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(東) - Mini M E	Inmarsat Mini M E Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 太平洋 - A	Inmarsat A Pacific	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 太平洋 - B	Inmarsat B Pacific	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 太平洋 - Aero	Inmarsat Aero Pacific	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 太平洋 - M	Inmarsat M Pacific	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 太平洋 - Mini M	Inmarsat Mini M Pacific	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 印度洋 - A	Inmarsat A Indian	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 印度洋 - B	Inmarsat B Indian	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 印度洋 - Aero	Inmarsat Aero Indian	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 印度洋 - M	Inmarsat M Indian	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 印度洋 - Mini M	Inmarsat Mini M Indian	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(西) - A	Inmarsat A W Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(西) - B	Inmarsat B W Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(西) - Aero W	Inmarsat Aero W Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(西) - M W	Inmarsat M W Atlantic	\$25	-	\$25	\$25	-	\$25	-
國際海事衛星電話 - 大西洋(西) - Mini M	Inmarsat Mini M W Atlantic	\$25	-	\$25	\$25	-	\$25	-
伊朗	Iran	\$25	-	\$25	\$25	-	\$25	-
伊拉克	Iraq	\$25	-	\$25	\$25	-	\$25	-
肯尼亞	Kenya	\$25	-	\$25	\$25	-	\$25	-
基里巴斯	Kiribati	\$25	-	\$25	\$25	-	\$25	-
科威特	Kuwait	\$25	-	\$25	\$25	-	\$25	-
吉爾吉斯斯坦	Kyrgyzstan	\$25	-	\$25	\$25	-	\$25	-
老撾	Laos	\$25	-	\$25	\$25	-	\$25	-
黎巴嫩	Lebanon	\$25	-	\$25	\$25	-	\$25	-
萊索托	Lesotho	\$25	-	\$25	\$25	-	\$25	-
利比里亞	Liberia	\$25	-	\$25	\$25	-	\$25	-
利比亞	Libya	\$25	-	\$25	\$25	-	\$25	-
列支敦士登	Liechtenstein	\$25	-	\$25	\$25	-	\$25	-
立陶宛	Lithuania	\$25	-	\$25	\$25	-	\$25	-
馬其頓	Macedonia	\$25	-	\$25	\$25	-	\$25	-
馬達加斯加	Madagascar	\$25	-	\$25	\$25	-	\$25	-
馬拉維	Malawi	\$25	-	\$25	\$25	-	\$25	-
馬爾代夫群島	Maldiv Islands	\$25	-	\$25	\$25	-	\$25	-
馬里共和國	Mali Republic	\$25	-	\$25	\$25	-	\$25	-
馬耳他	Malta	\$25	-	\$25	\$25	-	\$25	-
馬紹爾群島	Marshall Islands	\$25	-	\$25	\$25	-	\$25	-

Roaming Destination		Making Calls to HK (per min.)		Receiving Calls (per min.)	Making Local Call (per min.)		Making calls to other destinations	
		132	Direct Dial		*132*	Direct Dial	*132*	Direct Dial
馬提尼克	Martinique	\$25	-	\$25	\$25	-	\$25	-
毛里塔尼亞	Mauritania	\$25	-	\$25	\$25	-	\$25	-
毛里求斯	Mauritius	\$25	-	\$25	\$25	-	\$25	-
墨西哥	Mexico	\$25	-	\$25	\$25	-	\$25	-
密克羅尼西亞	Micronesia	\$25	-	\$25	\$25	-	\$25	-
摩爾多瓦	Moldova	\$25	-	\$25	\$25	-	\$25	-
摩納哥	Monaco	\$25	-	\$25	\$25	-	\$25	-
蒙古	Mongolia	\$25	-	\$25	\$25	-	\$25	-
摩洛哥	Morocco	\$25	-	\$25	\$25	-	\$25	-
莫桑比克	Mozambique	\$25	-	\$25	\$25	-	\$25	-
緬甸(緬甸)	Myanmar (Burma)	\$25	-	\$25	\$25	-	\$25	-
納米比亞	Namibia	\$25	-	\$25	\$25	-	\$25	-
那魯	Nauru	\$25	-	\$25	\$25	-	\$25	-
荷蘭安的列斯	Netherlands Antilles	\$25	-	\$25	\$25	-	\$25	-
新喀裡多尼亞	New Caledonia	\$25	-	\$25	\$25	-	\$25	-
尼泊爾	Nepal	\$25	-	\$25	\$25	-	\$25	-
尼加拉瓜	Nicaragua	\$25	-	\$25	\$25	-	\$25	-
尼日爾	Niger	\$25	-	\$25	\$25	-	\$25	-
尼日利亞	Nigeria	\$25	-	\$25	\$25	-	\$25	-
紐埃	Niue Island	\$25	-	\$25	\$25	-	\$25	-
諾福克群島	Norfolk Island	\$25	-	\$25	\$25	-	\$25	-
阿曼	Oman	\$25	-	\$25	\$25	-	\$25	-
帕勞	Palau	\$25	-	\$25	\$25	-	\$25	-
巴勒斯坦	Palestine	\$25	-	\$25	\$25	-	\$25	-
巴拿馬	Panama	\$25	-	\$25	\$25	-	\$25	-
巴拉圭	Paraguay	\$25	-	\$25	\$25	-	\$25	-
秘魯	Peru	\$25	-	\$25	\$25	-	\$25	-
巴布亞新幾內亞	Papua New Guinea	\$25	-	\$25	\$25	-	\$25	-
卡塔爾	Qatar	\$25	-	\$25	\$25	-	\$25	-
留尼汪島	Reunion Island	\$25	-	\$25	\$25	-	\$25	-
俄羅斯	Russia	\$25	-	\$25	\$25	-	\$25	-
盧旺達	Rwanda	\$25	-	\$25	\$25	-	\$25	-
聖馬力諾	San Marino	\$25	-	\$25	\$25	-	\$25	-
聖多美托梅與普林西比	Sao Thome & Principe	\$25	-	\$25	\$25	-	\$25	-
沙特阿拉伯	Saudi Arabia	\$25	-	\$25	\$25	-	\$25	-
塞內加爾	Senegal	\$25	-	\$25	\$25	-	\$25	-
塞爾維亞	Serbia	\$25	-	\$25	\$25	-	\$25	-
塞席爾	Seychelles	\$25	-	\$25	\$25	-	\$25	-
塞拉利昂	Sierra Leone	\$25	-	\$25	\$25	-	\$25	-
所羅門群島	Solomon Islands	\$25	-	\$25	\$25	-	\$25	-
索馬利亞	Somalia	\$25	-	\$25	\$25	-	\$25	-
聖赫勒拿島	ST. Helena	\$25	-	\$25	\$25	-	\$25	-
聖皮埃爾島和密克隆島	ST. Pierre & Miquelon	\$25	-	\$25	\$25	-	\$25	-
蘇丹	Sudan	\$25	-	\$25	\$25	-	\$25	-
蘇里南	Suriname	\$25	-	\$25	\$25	-	\$25	-
斯威士蘭	Swaziland	\$25	-	\$25	\$25	-	\$25	-
敘利亞	Syria	\$25	-	\$25	\$25	-	\$25	-
塔吉克斯坦	Tajikistan	\$25	-	\$25	\$25	-	\$25	-
坦桑尼亞	Tanzania	\$25	-	\$25	\$25	-	\$25	-
多哥	Togo	\$25	-	\$25	\$25	-	\$25	-
湯加王國	Tonga	\$25	-	\$25	\$25	-	\$25	-
特蘭斯凱	Transkei	\$25	-	\$25	\$25	-	\$25	-
突尼西亞	Tunisia	\$25	-	\$25	\$25	-	\$25	-
土庫曼	Turkmenistan	\$25	-	\$25	\$25	-	\$25	-
圖瓦盧	Tuvalu	\$25	-	\$25	\$25	-	\$25	-
烏干達	Uganda	\$25	-	\$25	\$25	-	\$25	-
烏克蘭	Ukraine	\$25	-	\$25	\$25	-	\$25	-
烏拉圭	Uruguay	\$25	-	\$25	\$25	-	\$25	-
烏茲別克	Uzbekistan	\$25	-	\$25	\$25	-	\$25	-
瓦努阿圖	Vanuatu	\$25	-	\$25	\$25	-	\$25	-
溫達	Venda	\$25	-	\$25	\$25	-	\$25	-
委內瑞拉	Venezuela	\$25	-	\$25	\$25	-	\$25	-
瓦利斯及富圖納群島	Wallis & Futuna Islands	\$25	-	\$25	\$25	-	\$25	-
西薩摩亞	Western Samoa	\$25	-	\$25	\$25	-	\$25	-
也門阿拉伯共和國	Yemen Arab Republic	\$25	-	\$25	\$25	-	\$25	-
贊比亞	Zambia	\$25	-	\$25	\$25	-	\$25	-
津巴布韋	Zimbabwe	\$25	-	\$25	\$25	-	\$25	-

Remarks:

Other than China & Macau, all calls made and received while roaming will be subject to a minimum 30-second charge, and any additional time will be charged at a 6-second basis.

All Direct Dialling Call will be charged at per minute basis.

* 3G handset only

Roaming direct dial service (applicable to SmarTone Macau in Macau, China Mobile in China, MobileOne in Singapore, Belgacom in Belgium, Vodafone Netherlands in Netherlands, Vodafone UK in UK and Dialog in Sri Lanka)