

## Visual Voicemail

Monthly Fee	Contract Period
HK18 / month	12 months

### Terms and Conditions for this Service

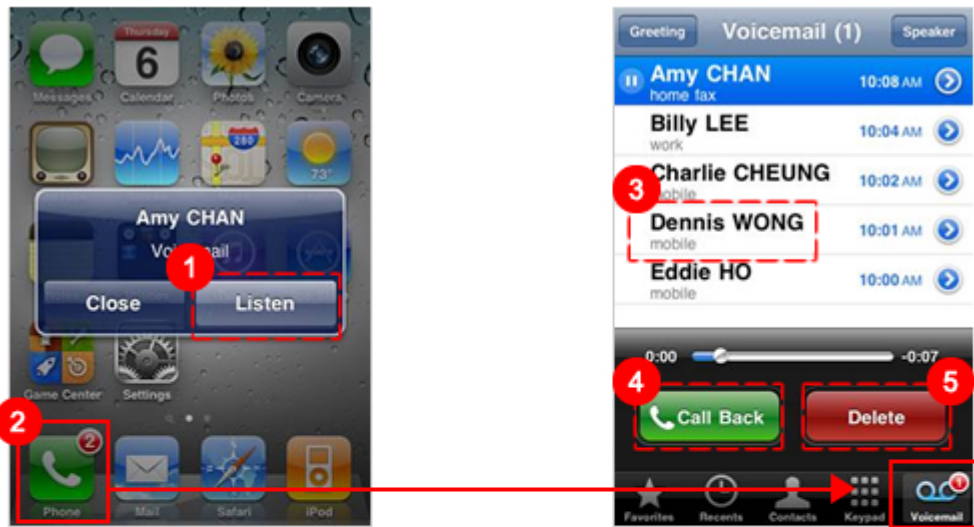
- This service supports iPhone (iPhone 3GS model or above) with iOS 4.3 or above and 10.1 or above carrier bundle.
- This service is available exclusively for SmarTone customers & an additional service fee applies.
- Usage of the Visual Voicemail service will incur data charges. Local data usage incurred will be deducted from the customer's data plan or subject to standard data usage charges. Standard data roaming charges will apply while using the service abroad. Please visit our website for charge details. Customers may consider subscribing to our "Roaming Data Pack", please click [here](#) for details.
- When mobile data usage is switched off, e.g. during roaming, voicemail will switch back to SMS alert automatically, and you can check messages by calling \*131\*138#
- Subject to relevant terms and conditions. Please click [here](#) for details.

## How To Use

### Initial use

You are required to enter a password and greeting upon initial use of Visual Voicemail (your original password and voicemail greeting will be replaced)

## Manage message



1 Tap [Listen] to listen to the voicemail directly via the notification

or

2 Tap [Phone] > [Voicemail] to use

3 If contact information is stored in Contacts, name of caller would be shown. Tap the message and listen to the voicemail.

4 Tap [Call Back] to return the call

5 Tap [Delete] to erase voicemail