

## **Smartone Home 5G Broadband Service Plan**

The plan includes unlimited 5G data. Subjected to FUP (Fair Usage Policy). For details, please visit [https://www.smartone.com/other/english/TC\\_WB007A.pdf](https://www.smartone.com/other/english/TC_WB007A.pdf). This offer is only available for staff subscription. It is not available in Online registration. Offer valid for limited period only. The offer applies to selected customers registering for the designated Smartone Home 5G Broadband service plan at a designated residential address on a designated contract subscription. The above monthly fee is calculated based on the original service plan monthly fee, after designated rebate has been given to the customer. This service plan does not include router; customer who subscribes to this service plan can purchase designated model of router at special price or rent the router at monthly fee, please contact the Company's salesperson for details. Customers are required to make 1-month service and equipment rental (if applicable) prepayment. If the Customer changes the payment method to a non-selected payment method during the contractual period, the Customer has to pay prepayment of HK\$1,500 for "5G Broadband Device Rental Service". The prepayment shall be rebated to the customer's account by installments within 24 months. Customer who registers the Services for the first time is entitled to a Trial & Return Guarantee period commencing from the service activation date of the designated service plan of the Services (not applicable to selected promotion plans, re-contract offers or existing customers who add on 5G Broadband Device Rental Service). If the Customer cancels the Service(s)/Service Plan(s) within the Trial & Return Guarantee period, the Customer is not required to pay the fee for the Service Plan and 5G Broadband service equipment rental and refund of fee paid by customer for purchasing 5G Broadband service equipment shall be arranged upon return of the 5G Broadband service equipment to the Company. If the Customer fails to return 5G Broadband service equipment rented from the Company or if such equipment is damaged, Company will charge Customer maintenance fee at the rates published by the Company (please refer to Terms and Conditions of Smartone Home 5G Broadband Device Rental Service Plan). After the expiry of the contract, the customer will be charged at the prevailing plan price if the customer continues to use the service. In case particular spots where the 5G network are not available, we will continue to provide the service through 4G network. Internet experience can vary due to factors such as the relative position between user and the base stations, the download server resources, Internet traffic conditions, the number of users, users' devices and other factors that may arise. Wi-Fi coverage depends on factors such as area & layout of the premises, construction materials, and other extraneous factors.

Customer need to subscribe Smartone mobile service on or after 1st Dec, 2021 and in addition subscribe Smartone Home 5G Broadband Service within 30 days Subscription for the Smartone mobile service and Smartone Home 5G Broadband Service must be registered under the same HKID to enjoy the special offer. Each new subscriber of Smartone mobile service is entitled to one subscription of Smartone Home 5G Broadband Service.

The Company reserves the right of final decision relating to the promotion and any dispute thereof, and may change the Terms and Conditions without prior notice. For service plans and offers detail, please ask salespersons.