Combo Offers - Terms and Conditions



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- Any customer ("Eligible Customer") of SmarTone Mobile Communications Limited ("SmarTone") who 1. subscribes to any designated service plans in the Schedule as a combo (each, a "Bundle Pack") for a designated period enjoys the offer subject to the terms and conditions below (the "Offer"). Price and rebate arrangements (if any) will be set out in the sales and service agreement (and/or any supplemental agreement. where applicable). Details are set out in the Schedule below.
- To enjoy the Offer, the Eligible Customer must have subscribed to the Bundle Pack under the same SmarTone 2. account and subject to the terms and conditions of the respective service plans (including the auto-renewal arrangement, if any).
- SmarTone reserves the right to charge an early termination fee (which is equivalent to the sum of the 3. monthly fee for the Bundle Pack multiplied by the remaining months of the Term and the Rebate) upon the occurrence of any of the following events before the expiry of the Term:
 - 3.1. if the Eligible Customer changes to a service not specified above; or
 - 3.2. if the Eligible Customer terminates any of the service plan under a Bundle Pack; or
 - 3.3. if the Eligible Customer changes the mobile telephone number or the registered name for the mobile telephone or broadband account (where applicable); or
 - 3.4. if the mobile / broadband service plan is terminated / disconnected for whatever reason (where applicable);
 - 3.5. if at the request of the Eligible Customer or for whatever reason caused by the Eligible Customer, the mobile telephone services cannot be activated within 90 days from the date of the Sales and Services Agreement.
- 4. Eligible Customers agree that this Offer cannot be resold or exchanged for cash, youchers, goods or services.
- SmarTone reserves the right to terminate or suspend the Offer (and any of the Bundle Pack) or the 5. entitlement to the Offer (and any of the Bundle Pack) with or without notice if (a) it is in the opinion of SmarTone providing the Offer (and any of the Bundle Pack) would cause it to be in breach of any applicable law, requirement of any competent authority or internal policy; (b) the Eligible Customer's mobile service with SmarTone has been suspended or otherwise terminated; (c) SmarTone discovers or reasonably suspects that (i) any information which the Eligible Customer provides is inaccurate, incomplete, false or misleading in any respect; and/or (ii) the Eligible Customer might have participated in any illegal, fraudulent, suspicious, deceptive, abusive or unfair behaviours or reselling or otherwise breaching the terms and conditions of SmarTone or applicable laws and regulations.
- 6. SmarTone reserves the right to revise these Terms and Conditions and the Schedule at any time with or without prior notice. This Offer (and any of the Bundle Pack) is subject to change and is available on a first-come-first-served basis with limited availability. If SmarTone believes that any Eligible Customer has acted in an abusive manner, SmarTone may impose any administrative fees and/or terminate their entitlement to enjoy the Offer (and any of the Bundle Pack). In case of any dispute related to this Offer (and any of the Bundle Pack) or these Terms and Conditions, SmarTone reserves the final decision. The Offer (and any of the Bundle Pack) is also subject to SmarTone Terms and Conditions.
- In the event of any discrepancies between the Chinese and English versions, the English version shall prevail. 7.

Schedule

Bundle Pack Name	Services in the Bundle Pack
Cyber & Voice Security Service	Call Guard Full Version (T&C-V150)
	Data Guard (T&C-V152 and T&C-V168)
Data Guard & Norton VPN Bundle Service	 Data Guard (T&C-V152 and T&C-V168)
	Norton VPN (T&C-V165)
Call Guard, Data Guard & Norton VPN Bundle Service	Call Guard Full Version (T&C-V150)
	Data Guard (T&C-V152 and T&C-V168)
	Norton VPN (T&C-V165)

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