

4.5G SUPERCARE SMARTPHONE PLAN

Subscribe to enjoy a \$800 Handset & Accessories Discount



Double Local Data



Greater Bay Area Data



Screen Replace™ Service

Monthly Fee	HK\$ 158	HK\$ 228	HK\$ 298	HK\$ 438
Local Data	2.5GB	4GB	6GB	10GB
Extra Local Data	+ 2.5GB	+ 4GB	+ 6GB	+ 10GB
Greater Bay Area Data	N/A	1GB	2.5GB	4GB
Thereafter Charge for Local Data <small>(on 'Advise and Consent' basis)^</small>	HK\$50/GB			
Upgrade to Unlimited Local Data*	N/A		+ HK\$58 /month**	
Local Voice Mins	2,500	3,000	Unlimited	
Contract Term	24 Months			
Subscription Offer	N/A		\$800 Handset and Accessories Credit Offer or \$600 Maxim's Gift Coupon	
FREE Mainland Mobile Number for the first 12 months				

Above service plans will be effective from 21st September 2018.

*Under FUP (Fair Usage Policy), when monthly data usage reaches the plan's data allowance, data service continues without speed throttling or data capping, but access to network resources will be given lower priority and data service experience may be affected.

**The special monthly fee HK\$58 is calculated based on the original monthly fee HK\$168 for Upgrade to Unlimited Local Data, after a contract bonus of HK\$110 per month has been given to the customer within the contract period. At the end of the contract, the customer will be charged at the prevailing comparable plan if the customer continues to use the service.

**The special monthly fee HK\$198 / HK\$178/ HK\$58 is calculated based on the original monthly fee HK\$238 for Choice to Upgrade Unlimited Data, after a contract bonus of HK\$40/HK\$60/HK\$180 per month has been given to the customer within the contract period. At the end of the contract, the customer will be charged at the prevailing comparable plan if the customer continues to use the service.

(If applicable) Port In Subscription Offer: The customer can enjoy Easy number service per month in first 12-month during contract period when he/she successfully port-in from other mobile operators. Each service plan contract is entitled to this offer once only. At the end of the free service period for Easy number service, unless the customer gives not less than 30 days prior notice to terminate the service, the Company will continue to provide the service and the customer will be charged at the prevailing rate.

Free WiFi service is available to a Customer who has subscribed to a designated FUP Unlimited Data Plan.

^At any time when the local data usage on a plan nearly reaches the monthly allowance, an SMS notification will be sent to the customer. The customer may reply to the SMS to purchase a top-up. If no top-up is purchased, data service will be suspended when the data usage has reached the allowance. Customer may purchase a top-up at any time to resume service, or wait until the beginning of the next bill month to commence service again with the new monthly data allowance.

Any unused top-up local mobile data can be carried forward for free and can be used before the end of the next bill month. This is only applicable to designated service plans (1GB or above) with an “Advise & Consent” mechanism for the purchase of top-up data.

Other services included: Intra SMS, voicemail, call forwarding, caller number display, call waiting and conference call.

SmarTone Screen Replace™ is restricted to covering the repair or replacement cost of accidental physical damage of the smartphone screen and/or its attached LCD panel.

Terms and Conditions

Flagship Subscription Offer:

- Only applicable to new customers / existing customers with a new subscription or designated existing customers. A designated service plan with 24-month contract subscription and an admin fee of HK\$18 per month are required.
- Customer can enjoy Double-up Local Data Offer within the contract period upon a contract subscription of a designated SIM-Only SuperCare Smartphone Plan.
- Customer can enjoy Greater Bay Area Data within the contract period upon a contract subscription of a designated SIM-Only SuperCare Smartphone Plan (4GB/6GB/10GB).
- Customer can enjoy Handset and Accessories Credit Offer or Maxim Gift Voucher once, on top of Double-up Local Data Offer and Greater Bay Area Data within the contract period upon a contract subscription of a designated SIM-Only SuperCare Smartphone Plan (6GB/10GB).
- Customer can enjoy Handset and Accessories Credit Offer or Maxim Gift Voucher once, on top of Double-up Local Data Offer or Greater Bay Area Data within the contract period upon a contract subscription of a designated SIM-Only SuperCare Family Plan.
- Each contract subscription is entitled to designated premium once only. The extra data and/or the value of the premium depends on the contract subscription selected.
- The gifts are available while stocks last. The Company reserves the right to offer an alternative gift of equivalent or approximate value.
- If the customers change to other service plans after enjoying the gift(s), the Company has the right to charge the full amount of the gift without prior notice.
- Customers who purchase the designated smartphones can enjoy 12 months’ SmarTone Screen Replace™ for free.
- Flexi-switch is not eligible for this offer.

SuperCare Smartphone Plan:

- Customers are required to pay an admin fee of HK\$18/month.
- Additional voice minutes charge HK\$0.9/min.
- Call duration is rounded up to full charge units for computation purposes. Each full charge unit is based on a per minute airtime charge.
- Free intra SMS is available when using a phone to send local SMS to SmarTone customers.
- Roaming charge & standard roaming data charge apply when roaming. Please ask our store assistants or visit our website for details.
- All SIM only SuperCare Smartphone Plans are not applicable to 2G phones/ connected devices or any phones/ connected devices which have manually opted for 2G network. If the customer uses this plan on any 2G phones/ connected devices or any phones/ connected devices which have manually opted for 2G network, any charges which may incur will be borne by the customer. Actual data transmission speeds may vary due to Internet traffic conditions, local conditions, hardware, software and other conditions which may arise.
- Plans are not applicable to BlackBerry smartphones with BlackBerry 7 OS and earlier versions.
- Subject to relevant terms and conditions. Please refer to [T&C-T263](#) for details.

SuperCare Family Plan:

- All local data and voice usage will be shared between all SIM Cards under the plan. The accumulated usage of all SIM Cards will be counted towards the usage of the plan.
- Customers are required to pay an admin fee of HK\$18/month.
- Additional voice minutes charge HK\$0.9/min.
- Call duration is rounded up to full charge units for computation purposes. Each full charge unit is based on a per minute airtime charge.
- Free intra SMS is available when using a phone to send local SMS to SmarTone customers.
- Roaming charge and standard roaming data charge apply when roaming. Please ask our store assistants or visit our website for details.
- SIM only SuperCare Family Plans are not applicable to 2G phones / connected devices or any phones / connected devices which has manually opted for 2G network. Actual data transmission speeds may vary due to Internet traffic conditions, local conditions, hardware, software and other conditions which may arise.
- Plans are not applicable to BlackBerry smartphones with BlackBerry 7 OS and earlier versions.
- Plans cannot be used in conjunction with Multi-SIM and Tag-On SIM Plans.
- If the registered mobile number of the plan is terminated/disconnected or changes to a non-specified plan for whatever reason, all SIMs under the plan will be terminated automatically at the same time.
- Subject to relevant terms and conditions. Please refer to [T&C-T314](#) for details.

Extra Double-up Local Data Offer:

- Only available to customers who subscribe to the designated SuperCare Smartphone Plan/ designated SuperCare Family Plan.
- Customers can enjoy extra double-up local data within the contract period. The extra local data is equivalent to the local data allowance of the service plan at the time of subscription. The extra local data under this offer will be forfeited if the Customer changes to other service plans.
- The extra local data cannot be used in conjunction with DataRoam Plan.
- Each service plan is entitled to the offer once only.

Greater Bay Area Data Service:

- China and Macau data usage of the Greater Bay Area Data Service is calculated based on the usage of the designated monthly service plan with Greater Bay Area Data Service and on the extra China and Macau data usage of the Greater Bay Area Data Service during contract period.
- (If applicable) Specific customer can enjoy extra China and Macau data usage of the Greater Bay Area Data Service during contract period. Extra China and Macau data usage of the Greater Bay Area Data Service can be shared in China and Macau. Any balance of unused extra China and Macau data usage cannot be carried forward and will be voided at the end of each month.
- On subscription of the Greater Bay Area Data Service, monthly data allowance and top-up of Greater Bay Area Data Service data purchased can be shared in China and Macau.
- The Customer who subscribe Greater Bay Area Data Service should also activate Virtual WiFi Egg or “Upgraded” Roaming Data Day Plan at the same time. Please click [here](#) details of Virtual WiFi Egg. Please click [here](#) for details of “Upgraded” Roaming Data Day Plan.
- To use the Greater Bay Area Data Service when travelling in China and Macau, the Customer should turn on data roaming via 'Settings' on his/her phone.
- When the Customer is within the location of China and Macau and if the Customer’s accumulated Greater Bay Area Data Service data usage exceeds monthly data allowance and top-up of Greater Bay Area Data Service data purchased (if applicable), the roaming data usage will be suspended automatically.
- When the Customer is within the location of China and Macau, Virtual WiFi Egg and “Upgraded” Roaming Data Day Plan are not applicable.
- When the Customer is within the location of any of the overseas destinations other than China and Macau, the daily roaming data usage will be charged by Virtual WiFi Egg or “Upgraded” Roaming Data Day Plan subscribed by the customer.
- Greater Bay Area Data Service cannot be used in conjunction with DataRoam services, China Macau Data Pack Services Plan and Greater Bay Area Easy Pack.
- If SuperCare Family Plan customers subscribe Greater Bay Area Data Service, the monthly data allowance of Greater Bay Area Data Service and top-up of Greater Bay Area Data Service data purchased is only allowed to the User of Registered Number but no other mobile numbers under the same plan.
- If Macau 1 Card 2 Numbers customer subscribe Greater Bay Area Data Service, data entitlement of Macau under Macau 1 Card 2 Numbers will be forfeited.
- Our company reserves the right of final decision related to these offers and to change the Terms & Conditions without prior notice. Subject to relevant terms and conditions. Please refer to [T&C-I036](#) for details.

FUP Unlimited Data:

- Only available to customers who have subscribed to a designated SuperCare Smartphone Plan (6GB/10GB).
- Customers opting for FUP Unlimited Data, the contract end date will be the same as the SuperCare Smartphone Plan.
- FUP Unlimited Data cannot be used in conjunction with Multi-SIM Plan, Tag-On SIM Plan and 10GB Add-on Local Data Plan.
- Free WiFi service:
 - i) Free WiFi service is available to a customer who has subscribed to a designated FUP Unlimited Data Plan.
 - ii) Free WiFi service will be terminated if the Customer changes to other service plan.
 - iii) Customers are required to register for WiFi service through our 24-hour service hotline 2880 2688.
 - iv) WiFi service applies to designated WiFi hotspots provided by [Y5 ZONE Limited](#) in Hong Kong only.
 - v) [WiFi User Guide](#)
 - vi) [WiFi FAQ](#)
- FUP Unlimited Data is not applicable to 2G phones / connected devices or any phones / connected devices which have manually opted for 2G network, and not applicable to other connected devices (including but not limited to USB modem / pocket wi-fi / TV box / BlackBerry smartphones with BlackBerry 7 OS and earlier versions).
- Subject to relevant terms and conditions. Please refer to [T&C-T249](#) for details.

FUP Unlimited Data (Applicable to Designated SuperCare Family Plans):

- Customers can opt for FUP Unlimited Data with monthly fee subscription upon contract subscription of a designated SuperCare Family Plan.
- FUP unlimited data usage will be shared between all SIM Cards under the Specified Service Plan. The contract end date will be the same as the designated SuperCare Family Plan.
- FUP Unlimited Data cannot be used in conjunction with DataRoam Plan, 10GB Add-on Local Data Plan, Multi-SIM Monthly Plan and Tag-On SIM Plan.
- Free WiFi service:
 - i) Free WiFi service is available to customer who has subscribed to a designated FUP Unlimited Data Plan.
 - ii) Only applicable to customer with the Primary SIM card. The customer with the Primary SIM card of the Specified Service Plan is required to register for WiFi service.
 - iii) Free WiFi service will be terminated if the Customer changes to other service plan.
 - iv) Customers are required to register for WiFi service through our 24-hour service hotline 2880 2688.
 - v) WiFi service applies to designated WiFi hotspots provided by [Y5 ZONE Limited](#) in Hong Kong only.
 - vi) [WiFi User Guide](#)
 - vii) [WiFi FAQ](#)
- FUP Unlimited Data is not applicable to 2G phones / connected devices or any phones / connected devices which have manually opted for 2G network, and not applicable to other connected devices (including but not limited to USB modem / pocket wi-fi / TV box / BlackBerry smartphones with BlackBerry 7 OS and earlier versions).
- Subject to relevant terms and conditions. Please refer to [T&C-T313](#) for details.

Handset and Accessories Credit Offer:

- Customer can enjoy HK\$800 Handset and Accessories Credit Offer once upon a contract subscription to a designated SIM-Only SuperCare Smartphone Plan(6GB/10GB).
- Customer can enjoy HK\$1,000 Handset and Accessories Credit Offer once upon a contract subscription to a designated SIM-Only SuperCare Family Plan(4GB/6GB).
- Customer can enjoy HK\$1,500 Handset and Accessories Credit Offer once upon a contract subscription to a designated SIM-Only SuperCare Family Plan(10GB/20GB).
- An advance payment of two-month monthly fee and an admin fee of the service plan contract are required.
- Only applicable to the purchase of designated handset and accessories at the Company's stores.
- Customer is required to purchase designated smartphones and accessories at the prevailing Recommended Retail Price.
- The credit is valid for 90 days from the date of contract subscription. The credit is limited to one transaction only within the validity period; any unused credit will be forfeited upon expiry.
- The remaining credit amount cannot be exchanged for cash or refund.
- Customers who purchase the designated smartphones can enjoy 12 months' SmarTone Screen Replace™ for free.
- The available handset and accessories will be updated and amended from time to time. For details, please ask our store assistants.

Maxim's Gift Voucher:

- Customer can enjoy HK\$600 Maxim's Gift Voucher once upon a contract subscription to a designated SIM-Only SuperCare Smartphone Plan(6GB/10GB)/ designated SIM-Only Family Plan.
- An advance payment of two-month monthly fee and an admin fee of the service plan contract are required.
- The gift vouchers are available while stocks last. The use of Maxim's gift voucher is subject to the relevant merchant's terms and conditions. Please refer to the back of the coupon for details.
- The Company makes no representation or guarantee as to the quality and availability of the products, services, or information provided by the Merchants.

Easy Number Service:

- Easy Number is only available for customers who have subscribed to the Company's monthly mobile service plan with a Hong Kong Identity Card. Applicants for this service must be the account holder of the company's monthly mobile service plan.
- Each Hong Kong Identity Card holder can only subscribe to a maximum number of 3 Standard Plans of the Service, while each SmarTone mobile phone number registering with the same HKID holder can subscribe to one Standard Plan only. Each Standard Plan will be allocated one China mobile phone number. If a Customer registers more than 3 Standard Plans for this Service, SmarTone reserves the right to terminate the oversubscribed plan(s) and its China mobile number.
- The Customer must agree with the arrangement of Registration of True Identity Information of users for China mobile numbers. For details, please refer to the relevant Terms and Conditions of this Service.
- Subject to relevant terms and conditions. Please refer to [T&C -V126](#) for details.

SmarTone Screen Replace™:

- Upon accidental physical damage of the smartphone screen and/or its attached LCD panel, within 12 months of the effective date of Screen Replace, SmarTone will reimburse the cost of screen/LCD panel repair or replacement, once only within the first 12 months from the effective date of Screen Replace.
- A customer may choose the 24-month option of SmarTone Screen Replace™, by paying a fee of HK\$350. Or paying a fee of HK\$450 to get reimbursement for the cost of screen/LCD panel repair or replacement, twice in the 24-month period.
- The reimbursement is subject to submission by the customer of the official invoice from the smartphone manufacturer or its authorised repair centres as stipulated by SmarTone.
- The reimbursement is restricted to covering the repair or replacement cost of accidental physical damage of the handset screen and/or its attached LCD panel, and expressly excludes any other repair and refurbishment of any other component or the handset itself. If the smartphone manufacturer or its authorised repair centres, as stipulated by SmarTone, offer a handset replacement as the only option for repair, SmarTone may exercise discretion and will reimburse 60% on the cost of handset replacement. The reimbursement percentage can vary from time to time and SmarTone's decision on the validity for reimbursement is absolute and final.
- Subject to relevant terms and conditions. For details of iPhone SmarTone Screen Replace™ please refer to [T&C-V100](#), other smartphones please refer to [T&C-V099](#).

General Terms and Conditions:

- Customers cannot enjoy this offer in conjunction with other offers.
- This offer cannot be transferred to any third party and is neither refundable nor exchangeable for cash.
- Subject to relevant terms and conditions.
- The Company reserves the right of final decision relating to the promotions and any dispute thereof, and may change the terms and conditions without prior notice.