

Samsung 5G Galaxy Pass 條款及細則：

1. 推廣期由 2020 年 1 月 3 日至 2 月 28 日。
2. 客戶憑 5G Galaxy Pass 可於三星香港首部旗艦 5G 手機公開發售後首 2 星期內（「有效期」），於門市以高達 Galaxy Note10/10+ 建議零售價回收前述已購買的 Galaxy Note10/10+ 並換購三星香港首部旗艦 5G 手機。同時，客戶需重新簽訂指定 5G 流動數據服務計劃（視乎實際可供選購之服務計劃而定）。5G Galaxy Pass 將於有效期完結後將自動失效，客戶將不會獲享有關優惠。
3. 三星香港首部旗艦 5G 手機公開發售日期有待日後公佈，客戶可瀏覽 <https://www.samsung.com/hk/> 以了解最新消息。
4. Galaxy Note10/10+ 的實際回收價值將視乎手機實際狀況而定，如檢測時發現 Galaxy Note10/10+ 的外觀、性能或操作有任何異常或缺陷（包括但不限於以下狀況），將影響其回收價值。
 - 是否無法解除鎖機密碼或已登出賬戶 (Samsung, Google, Apple ID 等)
 - 機身是否有花痕、刮傷或損壞
 - 機身是否有彎曲
 - 輕觸屏幕、Wi-Fi、面容識別、相機、指紋、按鍵、充電等功能是否正常
 - 插入 SIM 咭後，通話及訊號是否正常
 - 是否無法開機及正常運作
 - 屏幕是否出現異常（例如：死線、死點、光點、紅印、漏液、水印、透圖透字、無顯示等等）
 - 機身是否有裂痕或遺失 S Pen
5. Galaxy Note10/10+ 的回收金額將直接從換購三星香港首部旗艦 5G 手機中扣除。若該實際回收金額少於三星香港首部旗艦 5G 手機的建議零售價，客戶須支付有關差額。
6. 回收 Galaxy Note10/10+ 前，客戶請務必自行備份或轉移手機內的所有資料，並建議客戶將手機重設至原廠設定，以清除相關個人及重要資料。
7. 三星及 SmarTone 將不負責任何因該手機回收所造成的資料或金錢損失。所有回收的手機在交易完成後將不獲退回。
8. 三星及 SmarTone 均不接受任何經三星以外的任何人士改裝或維修的 Galaxy Note10/10+ 回收，並該手機將不能享用 5G Galaxy Pass 優惠。
9. 除本條款及細則另有註明，5G Galaxy Pass 不可與三星及 SmarTone 及三星香港首部旗艦 5G 手機其他優惠同時使用。
10. 三星及 SmarTone 不保證三星香港首部旗艦 5G 手機的供應情況和提供貨品時間。即使客戶日後放棄使用 5G Galaxy Pass 換購三星香港首部旗艦 5G 手機，客戶仍須繼續履行與 SmarTone 簽訂或續簽的原有合約。
11. 三星及 SmarTone 保留修改此等條款及細則之權利而毋須另行通知。如有任何爭議，三星及 SmarTone 保留最終決定權。

Samsung 5G Galaxy Pass Terms and Conditions:

1. Promotion period from 3 January to 28 February 2020.
2. Customer, who bought a 5G Galaxy Pass, will be eligible to trade-in the purchased Galaxy Note 10/10+ as stated above up to its recommended retail price and exchange for a Samsung HK's first 5G mobile at the Company's stores within the first two (2) weeks from the launch date of Samsung HK's first 5G mobile ("Validity Period"); and at the same time, Selected Customer shall subscribe to a designated 5G mobile data service plan at the Company stores (Service plans may vary and subject to availability). The 5G Galaxy Pass will expire automatically upon the end of Validity Period, and customer will no longer be able to enjoy the offer.
3. Samsung HK's first 5G mobile's launch date to be announced soon, please visit <https://www.samsung.com/hk/> for the latest information.
4. The actual trade-in value of the Galaxy Note10/10+ will be determined and assessed by its condition. If the Galaxy Note10/10+ is found to have any cosmetic or functional defects, or other abnormal working conditions, including but not limited to the following, the actual trade-in value will be different to its recommended retail price.
 - Whether it is able to unlock all settings or log out the device accounts (Samsung, Google, Apple ID etc.)
 - Any cosmetic scratches or damages
 - Whether the device is warped
 - Whether the touch screen, Wi-Fi, face recognition, camera, fingerprint, buttons and battery are functional properly
 - Whether the calls and signals are normal (with SIM card)
 - Whether it is able to turn on and operate
 - Whether the display is in good condition (e.g. screen flickering, discolouration, no display, vertical line(s), dead pixels, obvious signs of liquid damage, etc)
 - Any cracks on the device or, if the S Pen is lost
5. The actual trade-in value of Galaxy Note10/10+ will be directly used as a rebate of the exchange of Samsung HK's first 5G mobile. If the actual trade-in value is less than the recommend retail price of Samsung HK's first 5G mobile, Customer is required to pay for the difference.
6. Customer must backup or transfer all device data before trading-in the Galaxy Note10/10+. Samsung advise customer to reset the mobile to default factory setting in order to remove and clear respective important and personal data.

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7. Samsung and SmarTone shall in no event be responsible for any data or monetary loss resulting from the trade-in. No return of Galaxy Note10/10+ when the trade-in is done.
8. Samsung and SmarTone will not trade-in any Galaxy Note10/10+ altered or repaired by any third party other than Samsung, and such Galaxy Note10/10+ will not be entitled to enjoy the offer of 5G Galaxy Pass.
9. Unless expressly stated herein, 5G Galaxy Pass cannot be used together or in conjunction with other SmarTone and Samsung HK's first 5G mobile offers.
10. Samsung and SmarTone will not guarantee the availability and delivery of Samsung HK's first 5G mobile. Customer is required to perform its obligations under the subscribed service plan with SmarTone even if he/she no longer wishes to exchange for a Samsung HK's first 5G mobile with 5G Galaxy Pass.
11. Samsung and SmarTone reserve the right to amend these Terms and Conditions without prior notice. In the event of any dispute, the decision of Samsung and SmarTone shall be final.