

Value Added Services Instructions

Service	Instructions
Call waiting	Check Status : *#43 SEND
Call forwarding	Activation : *111*21* <input type="text" value="Hong Kong Tel. No."/> # SEND Deactivation : *111*21# SEND Status Check : *111*21*9# SEND
Voicemail	Retrieve voicemail : <ul style="list-style-type: none"> (in Hong Kong) 138 SEND (From overseas) *132*138# SEND
Connecting Tone	Change connecting tone: <ul style="list-style-type: none"> Via SmarTone Care app or call *168 If you haven't got SmarTone CARE on your smartphone, please click here to install it/download now! Alternatively, please visit one of our stores and our staff will install it for you
System Alert Forwarding Service	Change of the preset mobile number : *111*180* <input type="text" value="Hong Kong Mobile No. for receiving system alert SMS"/> # SEND