SmarTone

Other Service Charges

Services	Charge
e-bill	Free
View Call Details via Web	Free
Billing by Post	\$10 / month
Detailed Billing by Post	\$25 / month
Bill Reprint	\$2
Network Reconnection	Free
Change of Registered Customer	\$100
Change of Mobile Number	\$100
Change of Price Plan	Free*
Cancellation of Service Features	Free
SIM Card Replacement	\$50
Administration Fee	\$18 / month
Handling Charge (Per item)	
Cancellation of MNP Application	- \$100 / item
Change of Bill Date	
Regrouping of Account	Free

*If a customer downgrades his or her plan three times or more within one calendar year, a downgrade fee of \$300 will apply to the 3rd downgrade and each subsequent downgrade.

Note:

All monthly charges or fees are payable in advance and non-refundable under any circumstances.