

Terms & Conditions T&C 03 (Service Usage Policy)

The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications (Macau) Limited (“the Company”).

1. The Services shall not be used under any one of the following circumstances (i) using the Services in any manner which adversely affects the Company’s ability to provide, complete or maintain the level or quality of its network or other services; and (ii) in any manner which is designed to unfairly exploit the usage or to cause loss or damage to the Company such as using the Services for commercial purposes or reselling the Services.
2. To ensure the system resources of the Company’s telecommunications network (“Network”) are equitably allocated amongst users of the Services, the Company may monitor the throughput and the amount of data traffic caused by Customer’s usage of the Services. If the Customer fails to comply with any of the prohibitions specified in Clause 1; or upon the occurrence of any one or more of the circumstances specified in Clause 1; or if in the reasonable opinion of the Company, the Customer’s use of the Services is excessive or unreasonable or adversely effects the Company’s ability to provide, complete or maintain the level or quality of its Network or other services or to cause loss or damage to the Company, the Company may forthwith take such steps it considers reasonably necessary or appropriate including but not limited to restricting or limiting the throughput or amount of data transferred, or suspending or terminating the Services to the Customer without notice.