

Statement from SmarTone about 30 January service disruption

(Macau, 30 January 2014) – On 30 January at 11:19am, a fire broke out in Golden Dragon Centre. The interconnection trunks between our center and CTM were damaged. IDD, data service and all services to CTM were affected. SmarTone services to other mobile operators were not affected. We immediately worked with CTM to restore the services. All data services and all services to CTM were restored from 4:36pm. All other services resumed normal as at 6:20pm.

We apologise for any inconvenience caused to our customers.

Media Enquiries:

Winnie Lao

Mobile: 66200828

Direct: 87979210

Email: winnie_lao@smartone.com

Kammy Leong

Mobile: 63645201

Direct: 87979215

Email: kammy_leong@smartone.com

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