

(Applicable only to SmarTone Plus PriorityPlus™ Premium members)

Terms and Conditions for “Spare Travel SIM” Offer

1. From 10 April 2025 to 31 December 2026 (or such other date that may be otherwise determined by SmarTone Plus) (“**Offer Period**”), PriorityPlus™ Premium members who have registered for the SmarTone mobile services under their names with their personal identification documents (“**Eligible Members**”) shall enjoy a complimentary “Spare Travel SIM” for their SmarTone mobile service line (“**Offer**”). For the avoidance of doubt, persons who are not registered with SmarTone are not eligible for the Offer. “**SmarTone Plus**” refers to S Rewards Limited and “**SmarTone**” SmarTone Mobile Communications Limited.
2. During the Offer Period, any Eligible Member can only redeem one (1) “Spare Travel SIM” for their mobile service line per redemption. The “Spare Travel SIM” is valid for activation for three months upon redemption (“**Validity Period**”). If the “Spare Travel SIM” has not been activated during the Validity Period, it shall automatically expire and become invalid. Each Eligible Member must hold a valid PriorityPlus™ Premium membership and be an existing SmarTone customer upon redemption. For verification purposes, Eligible Members must, upon redemption, present their original personal identification documents first registered with SmarTone to the satisfaction of SmarTone at any SmarTone physical store to complete the redemption.
3. To activate the “Spare Travel SIM”, the Eligible Members must complete the identity verification and activation procedures (which may be subject to change by SmarTone from time to time) and agree with the use of his/her personal data for this purpose. For details regarding the privacy policy of SmarTone, please visit [Privacy Policy](#). Once the “Spare Travel SIM” is successfully activated: (a) the mobile service plan under the old SIM shall be swapped into such new SIM (i.e. mobile number has not been changed) and [T&C 01](#) and other applicable terms and conditions continue to apply, including but not limited to the limitation of liability (Clause 14) and lost or stolen communication equipment and/or SIM card (Clause 11); and (b) after such swap, the old SIM is automatically deactivated.
4. Each Eligible Member can only hold one (1) “Spare Travel SIM” for activation during the Offer Period. If such Eligible Member redeems another new “Spare Travel SIM” for the same mobile service line, their previous “Spare Travel SIM” will expire. Subject to the discretion of SmarTone or SmarTone Plus, each Eligible Member can only redeem up to 1 time of the Offer during a 30-days period.
5. If any Eligible Member who redeems a “Spare Travel SIM” and, prior to the activation of such “Spare Travel SIM”, successfully ports out his/her SmarTone mobile service or such mobile service has been otherwise terminated for whatever reason, the “Spare Travel SIM” shall also expire at the time of such termination.
6. Eligible Members agree that (a) they must at all times keep the “Spare Travel SIM” secure and (b) this Offer and the “Spare Travel SIM” are for their own personal use and cannot be resold or exchanged for cash, vouchers, goods or services.
7. SmarTone and SmarTone Plus reserve the right to terminate or suspend the Offer or the entitlement to the Offer without notice if (a) it is in the opinion of SmarTone or SmarTone Plus providing the Offer would cause it to be in breach of any applicable law, requirement of any competent authority or internal policy; (b) the Eligible Member’s mobile service with SmarTone has been suspended or otherwise terminated; (c) SmarTone or SmarTone Plus discovers or reasonably suspects that (i) any information which the Eligible Member provides is inaccurate, incomplete, false or misleading in any respect; and/or (ii) the Eligible Member might have participated in any illegal, fraudulent, suspicious, deceptive or unfair behaviours or

reselling or otherwise breaching the terms and conditions of SmarTone or SmarTone Plus or applicable laws and regulations.

8. SmarTone and SmarTone Plus reserves the right to revise these Terms and Conditions at any time without prior notice. This Offer is subject to change and is available on a first-come-first-served basis with limited availability. If SmarTone or SmarTone Plus believes that any Eligible Member has acted in an abusive manner, SmarTone or SmarTone Plus may impose any administrative fees and/or terminate their entitlement to enjoy the Offer. In case of any dispute related to this Offer or these Terms and Conditions, SmarTone and SmarTone Plus reserve the final decision. The Offer is also subject to [SmarTone Plus Terms and Conditions](#).
9. SmarTone Plus shall not be liable for any quality or other matters related to goods, products, and/or services provided and/or arranged by SmarTone. SmarTone Plus shall in no event be responsible for anything arising from any unauthorized use to any Eligible Member's SmarTone mobile service account at any given time including any fees or charges so incurred and shall in no event be liable for any suspension or termination of the Offer.
10. In the event of any discrepancies between the Chinese and English versions, the English version shall prevail.