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(Applicable only to SmarTone customers)

**Terms and Conditions for Purchasing a Designated Multi-Day Roaming Data Pack to Receive a Free Spare Travel SIM ("Spare Travel SIM"):**

1. From 30 April to 1 June 2025 (or such other date that may be otherwise determined by SmarTone) (both days inclusive) (the **"Offer Period"**), customers of SmarTone who are main SIM cardholders and purchase the designated Multi-Day Roaming Data Pack at CARE App (the **"Eligible Customer"**) shall enjoy a complimentary "Travel Spare SIM" for their SmarTone mobile service line (the **"Offer"**). Each Eligible Customer can only enjoy the Offer once during the Offer Period. For the avoidance of doubt, persons who are not registered with SmarTone are not eligible for the Offer. **"SmarTone"** means SmarTone Mobile Communications Limited. Designated Multi-Day Roaming means the following Multi-Day Roaming Data Packs at HK\$138 (4 Days APAC), HK\$218 (7 Days APAC), HK\$288 (7 Days Worldwide) and HK\$518 (14 Days Worldwide).
2. During the Offer Period, Eligible Customer shall receive an SMS notification after completing the purchase of a designated Multi-Day Roaming Data Pack through the CARE App. Any such Eligible Customer can only redeem one (1) "Travel Spare SIM" for their mobile service line per redemption within three (3) months from the date the Eligible Customer receives such SMS notification. The "Travel Spare SIM" is valid for activation for three (3) months upon redemption (the **"Validity Period"**). If the "Travel Spare SIM" has not been activated during the Validity Period, it shall automatically expire and become invalid. Each Eligible Customer must be an existing SmarTone customer upon redemption. For verification purposes, Eligible Customers must, upon redemption, present the original SMS notification and their original personal identification documents first registered with SmarTone to the satisfaction of SmarTone at any SmarTone physical store to complete the redemption. Photocopy or screenshot of such SMS notification shall not be accepted.
3. To activate the "Spare Travel SIM", the Eligible Members must complete the identity verification and activation procedures (which may be subject to change by SmarTone from time to time) and agree with the use of his/her personal data for this purpose. For details regarding the privacy policy of SmarTone, please visit [Privacy Policy](#). Once the "Spare Travel SIM" is successfully activated: (a) the mobile service plan under the old SIM shall be swapped into such new SIM (i.e. mobile number has not been changed) and [T&C 01](#) and other applicable terms and conditions continue to apply, including but not limited to the limitation of liability (Clause 14) and lost or stolen communication equipment and/or SIM card (Clause 11); and (b) after such swap, the old SIM is automatically deactivated.
4. Each Eligible Customers can only hold one (1) "Travel Spare SIM" for activation during the Offer Period. SmarTone is not liable to replace, reissue or provide additional "Travel Spare SIM" in the event of loss, theft, damage or misuse of the "Travel Spare SIM".
5. If any Eligible Customer who redeems a "Travel Spare SIM" and, prior to the activation of such "Travel Spare SIM", successfully ports out his/her SmarTone mobile service or such mobile service

has been otherwise terminated for whatever reason, the "Travel Spare SIM" shall also expire at the time of such termination.

6. Eligible Customers agree that (a) they must at all times keep the "Spare Travel SIM" secure and (b) this Offer and the "Travel Spare SIM" are for their own personal use and cannot be resold or exchanged for cash, vouchers, goods or services.
7. **SmarTone reserve the right to terminate or suspend the Offer or the entitlement to the Offer without notice if (a) it is in the opinion of SmarTone providing the Offer would cause it to be in breach of any applicable law, requirement of any competent authority or internal policy; (b) the Eligible Customer's mobile service with SmarTone has been suspended or otherwise terminated; (c) SmarTone discovers or reasonably suspects that (i) any information which the Eligible Customer provides is inaccurate, incomplete, false or misleading in any respect; and/or (ii) the Eligible Customer might have participated in any illegal, fraudulent, suspicious, deceptive, abusive or unfair behaviours or reselling or otherwise breaching the terms and conditions of SmarTone or applicable laws and regulations.**
8. **SmarTone reserves the right to revise these Terms and Conditions at any time without prior notice. This Offer is subject to change and is available on a first-come-first-served basis with limited availability. If SmarTone believes that any Eligible Customer has acted in an abusive manner, SmarTone may impose any administrative fees and/or terminate their entitlement to enjoy the Offer.** In case of any dispute related to this Offer or these Terms and Conditions, SmarTone reserves the final decision. The Offer is also subject to SmarTone Terms and Conditions.
9. **SmarTone shall in no event be responsible for anything arising from any unauthorized use to any Eligible Customer's SmarTone mobile service account at any given time including any fees or charges so incurred and shall in no event be liable for any suspension or termination of the Offer.**
10. In the event of any discrepancies between the Chinese and English versions, the English version shall prevail.