Your new Vodafone Mobile Broadband USB Stick lets you connect your computer to the Internet over the Vodafone high-speed mobile phone network.

**Welcome**

**Set up your USB Stick**

**Start the software**

**Software overview**

**Connect**

**SMS text messaging**

**SMS contacts**

**USB Stick LED light**

**Signal strength**

**For Apple® Mac® user**

**Hints and tips**

**Glossary**

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Ensure you read and observe the manufacturer's precautions and safety information for your USB Stick. A copy can be downloaded from smartone-vodafone.com/mobilebroadband/info.

Please uninstall any existing Vodafone Mobile Connect programmes before setting up the Vodafone Mobile Broadband USB Stick and its software.
Set up your USB Stick

- Slide the back cover off the USB Stick, and insert your SIM as shown.

- If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a flash memory drive), insert the card as shown.

- Plug the USB Stick firmly into your computer's USB port.

You can also use the included USB cables to connect the USB Stick to your computer. Please note different computers work differently with USB cables of various lengths. Should the long cable not function properly, use a shorter cable or simply connect the USB Stick directly to your computer.

Start the software

On Microsoft Windows computers
The software setup should start automatically and proceed to set up your USB Stick. If for some reason the setup does not start, right-click on the VMC Lite 9.x.x.x drive in 'My Computer' (Start Menu, Computer for Vista Machines), select Explore and double-click the file called setup_vmc_lite.exe on the USB Stick. Follow the on-screen instructions.

Setting up your USB Stick may take a few minutes, but once the setup is finished, the Vodafone Mobile Connect software should start automatically. If for some reason the program does not start, select Vodafone Mobile Connect from the Windows® Start menu.

Step 1
Select the Network: SmarTone-Vodafone

Step 2
Accept the license agreement

For other versions of Windows®
If you have an earlier version of Windows®, then you may need to select the start-up program using the file explorer:

- This is on the drive called VMC Lite 9.x.x.x
- The start-up program is called setup_vmc_lite.exe.
1 Connect/Disconnect
   Connect via the mobile phone network

2 Views
   View data usage and additional software settings

3 Start SMS program
   Send, receive and manage SMS messages and contacts

4 Status
   Check the status of your connection

5 Help
   Help Topics, plus Internet and hotline support

The first time you run the software, your USB Stick will usually be set as the default device. If it is not, click ‘Manage Devices’ and select your USB Stick there.

The radio waves on the Mobile Connections icon are animated whenever data is being transferred over the connection.
No radio waves are shown when nothing is being transferred.
The radio waves are shown static when no connection is opened.

If a mobile network has been found, the Connect button in the Mobile Connections panel will be enabled. Clicking the Connect button connects you to the Internet through our mobile broadband network.

While connected, the Connect button changes to Disconnect and a green ‘Connected’ indicator appears below.

Clicking the Disconnect button will close the connection — and the text on the button will revert to Connect.

To open a mobile connection, you need to be within coverage of a mobile network. As a rule, if you can make a call on your mobile phone, you should be able to connect.
SMS text messaging

When you receive a new message, an SMS Notification is shown briefly so you can respond to it directly. The received message can also be read from the Inbox in the main Vodafone SMS window.

The Vodafone SMS software will receive text messages whenever you have mobile network coverage.

The number displayed to the person who receives your message will be from your data SIM, not your mobile phone. Use a short ‘signature’ to make sure people know you sent them a message: Settings/Messages/Signature.

To send an SMS

Click New at the left-hand end of the SMS toolbar to create a new SMS text message.

1. Address
   Enter the recipients here, or choose them from Contacts

2. Message
   Write your message here

3. Send
   Click on the Send button to send your message

After your SMS has been sent, it will be stored in the Sent list.

Click Vodafone SMS on the navigation bar in the main window of the Vodafone Mobile Connect software to open the SMS program.
SMS contacts

Click Contacts on the SMS navigation bar to open the Contact list, where you can save SMS numbers that you use frequently as contacts with names.

**New SMS Contact**

Clicking the New button on the SMS toolbar opens a new contact window. Enter the name and number of your contact using the international format for the number, eg. +852 9123 4567.

USB Stick LED light

The LED light on your USB Stick shows which kind of mobile network has been found and whether the USB Stick is connected to that network.

- **Green blinking**
  A GPRS network has been found and the USB Stick is ready to connect.

- **Green solid**
  Connected to a GPRS network – data being sent and received.

- **Blue blinking**
  A 3G or HSPA network has been found and the USB Stick is ready to connect.

- **Blue solid**
  Connected to a 3G network.

- **Light blue solid**
  Connected to an HSPA network.

Signal strength

The strength of the mobile network signal is shown by the symbol to the left of the Connect button and by the icon in the Windows® Notification area.

The more bars that are filled in, the better the mobile network signal quality. At least one bar must be filled in order to connect.
You can also use the included USB cables to connect the USB Stick to your computer. Please note different computers work differently with USB cables of various lengths. Should the long cable not function properly, you may use the shorter cable or simply connect the USB Stick directly to your computer.

- Slide the back cover off the USB Stick, and insert your SIM as shown.

- If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a flash memory drive), insert the card as shown.

- Plug the USB Stick firmly into your computer’s USB port.

For Apple® Mac® user

Install the software

Step 1
The first time you plug in your USB stick, it will show up on your desktop like a standard USB memory stick. From the USB stick window, double-click the file called Vodafone Mobile Broadband.

Step 2
Select “Vodafone Mobile Broadband” and click “Continue”.

You can also use the included USB cables to connect the USB Stick to your computer. Please note different computers work differently with USB cables of various lengths. Should the long cable not function properly, you may use the shorter cable or simply connect the USB Stick directly to your computer.
Step 3
Click “Continue” to start the installation.

Step 4
Select “SmarTone-Vodafone” as your mobile network operator and click “Continue”.

Step 5
Click “Continue” to accept the terms of the license agreement to continue the installation.

Step 6
Click “Agree” to continue the installation.

Step 7
Select your hard drive and click “Continue”.

Step 8
Click on the “Install” button.
Step 9
Enter the administrator password.

Step 10
Click "Continue Installation".

Step 11
Once the installation is complete, you will need to click "Restart".

To start the application
The Vodafone Mobile Broadband window will appear automatically.
Click "Connect".

Software overview
1 Connect/Disconnect
Connect via the mobile phone network
2 Status
Check the status of your connection
3 Start SMS program
Send, receive and manage SMS messages
SMS

Click message Icon on the bottom left corner in the main window of the Vodafone Mobile Broadband window to open the SMS program.

To send an SMS
Click New SMS in the top left corner of the SMS windows to create a new SMS text message.

1) Contact
Enter the recipients name here, or click on "Contacts" to choose from your contact list

2) Message
Write your message here

3) Send
Click "Send" button to send your message

Receiving SMS
When you receive a new message, an SMS Notification is shown briefly so you can respond to it directly.

The received message can also be read from your Inbox in the main SMS window.
If you don’t see your USB Stick in the list of devices
– Remove the USB Stick
– Restart your computer
– Re-insert the USB Stick.

If no network can be found
– Change your physical location: in a building, move closer to a window, move higher up, or go outside
– Windows®: Select ‘View/View Available Mobile Connections’ and see if you can connect to a particular network in the list shown
– Contact Support and check that data services and roaming are enabled on your account.

If no connection can be opened
– Wait a few minutes and try to connect again. This is most often a temporary problem, especially if an ‘Error 631’ or ‘Error 619’ is referenced
– Select ‘File/Exit’ to exit the Vodafone Mobile Connect software completely and then restart it again
– Restart your computer
– Windows®, Click ‘Manage Connections’ and select a different Network Preference in the drop-down menu in the Mobile Connections panel, eg. ‘3G Only’
– Mac®: Start the Vodafone Mobile Broadband software and select one of the other options in the lower part of the main window, eg. ‘3G Only’
– If you are using a VPN (Virtual Private Network), contact your company IT administrator.

If you want to change the language of the Dashboard (Windows® only)
– Uninstall any existing Vodafone Mobile Connect programmes first
– Go to Control Panel > Regional Language options > Advanced and select your preferred language, e.g. English (United Kingdom)
– Restart the computer and install the programme again.

If you have problems when roaming
– Windows®, Select ‘View/Available Mobile Connections’ and try opening one of the connections shown
– Contact Support and check roaming is enabled for your account
– Check the name of the current network in the Mobile Connections panel. If it is not Vodafone or a Partner, select a different network from ‘View/Available Mobile Connections’.

If the connection keeps switching between GPRS and 3G
– Windows®, Click ‘Manage Connections’ and select a different Network Preference in the drop-down menu in the Mobile Connections panel, eg. ‘3G Only’
– Mac®: Start Vodafone Mobile Broadband and select one of the other options in the lower part of the main window
– Switch back to your normal preference when you move locations.

Check software update preferences
– Set your operating system and other programs to notify you of software updates instead of downloading them automatically – otherwise they may slow down your mobile connection, or exceed your data usage limit.

Usage indication
– The usage window only displays an indication of your data usage. Please refer to your invoice for the actual amount of data transferred.

Hints and tips
For enquiries or support, please call our 24-hour hotline on +852 2880 2622 or send an email to mobileconnect@smartone-vodafone.com.
Glossary

USB Stick
A device for a laptop or PC used to open a data connection over the mobile phone network.

Dual-band
Refers to the frequency bands supported by the USB Stick for GPRS and SMS (Short Message Service) in different world regions; UMTS has a single band worldwide. Most commonly, dual-band refers to the two bands used in most European networks (900 MHz/1800 MHz); tri-band adds support for networks in North America (1900 MHz); while quad-band adds further support for networks operating in the 850 MHz band (principally Latin America).

Tri-band

Quad-band

EDGE
An enhancement to GPRS networks offering higher speeds, although not as fast as those provided by 3G/UMTS.

EV-DO
A high-speed mobile data standard. Used mostly in the USA, it is currently not part of the standard Vodafone Mobile Connect software.

GPRS
Standard for transmitting data over mobile telecommunications (GSM) networks. It generally provides wide coverage and moderate data speeds. (General Packet Radio System).

GSM
A widely used standard for mobile telecommunications (Global System for Mobile communications). According to the GSM Association, GSM technology is supported by over 700 operators in 218 countries and territories.

3G/UMTS
Often referred to as the 3rd Generation of GSM technologies, UMTS (Universal Mobile Telecommunications System) provides higher data speeds.

HSPA
High-Speed Packet Access. An evolution of 3G/UMTS to provide faster download and upload data speeds.

Roaming
Connecting via networks other than your own operator’s network. This typically occurs when you are abroad, but is also possible in your own country.

SIM
The “Subscriber Identity Module” is the small, postage-stamp-sized chip that you will have received together with SmarTone-Vodafone Mobile Broadband pack. The SIM has gold contacts on one side.

Service Warranty

The Vodafone Mobile Broadband USB Stick comes with a 24-month warranty. For any repairs, please bring along your Vodafone Mobile Broadband USB Stick and the sales agreement to our customer centre.

Address

HONG KONG
Suite 1705-9, 17/F Hang Lung Centre, 2-20 Paterson Street, Causeway Bay
Opening Hours
10.00am-9.00pm, Monday - Saturday
11.00am-9.00pm, Sunday and public holidays

KOWLOON
Unit 1701-5, 17/F, Park-in Commercial Centre, 56 Dundas Street, Mongkok
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