

# Installation & User Guide Vodafone Mobile Broadband USB Stick

Designed  
for Vodafone



# Welcome

to the world of mobile communications

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如需中文版本，請瀏覽  
[smartone-vodafone.com/mobilebroadband/info/chi](http://smartone-vodafone.com/mobilebroadband/info/chi)

## Welcome

Your new **Vodafone Mobile Broadband USB Stick** lets you connect your computer to the Internet over the Vodafone high-speed mobile phone network.

### Browse the web

Access the **web** and any other Internet service wherever there's a mobile phone network.

### Pick up emails

Keep up to date with your **emails**, wherever you are. Also, access your personal email accounts – even web-based accounts like Hotmail.

### Send and receive SMS text messages

Send and receive **SMS text messages** straight from your computer. Vodafone SMS provides an easy way to view messages, write new ones and manage contact details.

### System Requirements

To use this USB Stick and the Vodafone Mobile Connect software, you will need:

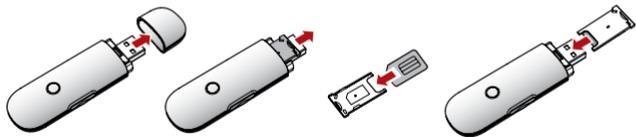
- A computer running Microsoft® Windows® 7, Windows® Vista™, Windows® XP or an Apple Mac® running Mac® OS® X 10.3.9 or above (10.5.6 or above recommended)
- At least 100 MB free disk space and 256 MB RAM memory
- A USB socket
- Administrator rights on your computer

Ensure you read and observe the manufacturer's precautions and safety information for your USB Stick. A copy can be downloaded from [smartone-vodafone.com/mobilebroadband/info](http://smartone-vodafone.com/mobilebroadband/info).

Please uninstall any existing Vodafone Mobile Connect programmes before setting up the Vodafone Mobile Broadband USB Stick and its software.

## Set up your USB Stick

- Slide the back cover off the USB Stick, and insert your SIM as shown.

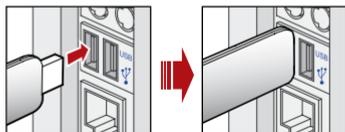


- If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a flash memory drive), insert the card as shown.



You can also use the included USB cables to connect the USB Stick to your computer. Please note different computers work differently with USB cables of various lengths. Should the long cable not function properly, use a shorter cable or simply connect the USB Stick directly to your computer.

- Plug the USB Stick firmly into your computer's USB port.



## Start the software



### On Microsoft Windows computers

The software setup should start automatically and proceed to set up your USB Stick. If for some reason the setup does not start, right click on the VMC Lite 9.x.x.x drive in 'My Computer' (Start Menu, Computer for Vista Machines), select Explore and double-click the file called `setup_vmc_lite.exe` on the USB Stick. Follow the on-screen instructions.

Setting up your USB Stick may take a few minutes, but once the setup is finished, the Vodafone Mobile Connect software should start automatically. If for some reason the program does not start, select **Vodafone Mobile Connect** from the Windows® Start menu.

#### Step 1

Select the Network:  
SmarTone-Vodafone



#### Step 2

Accept the license agreement



### For other versions of Windows®

If you have an earlier version of Windows®, then you may need to select the start-up program using the file explorer:

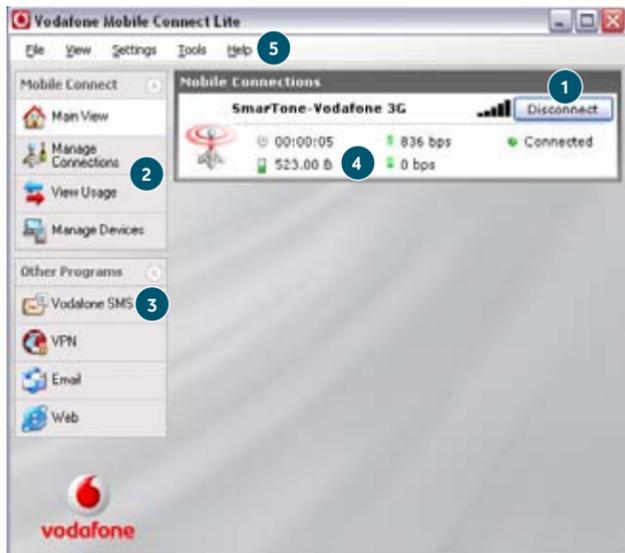
- This is on the drive called VMC Lite 9.x.x.x
- The start-up program is called `setup_vmc_lite.exe`.

## Software overview



- 1 **Connect/Disconnect**  
Connect via the mobile phone network
- 2 **Views**  
View data usage and additional software settings
- 3 **Start SMS program**  
Send, receive and manage SMS messages and contacts
- 4 **Status**  
Check the status of your connection
- 5 **Help**  
Help Topics, plus Internet and hotline support

The first time you run the software, your USB Stick will usually be set as the default device. If it is not, click 'Manage Devices' and select your USB Stick there.



## Connect



If a mobile network has been found, the **Connect** button in the **Mobile Connections** panel will be enabled. Clicking the **Connect** button connects you to the Internet through our mobile broadband network.

While connected, the **Connect** button changes to **Disconnect** and a green 'Connected' indicator appears below.



The radio waves on the Mobile Connections icon are animated whenever data is being transferred over the connection.

No radio waves are shown when nothing is being transferred.

The radio waves are shown static when no connection is opened.

Clicking the **Disconnect** button will close the connection – and the text on the button will revert to **Connect**.

To open a mobile connection, you need to be within coverage of a mobile network. As a rule, if you can make a call on your mobile phone, you should be able to connect.

## SMS text messaging



Click **Vodafone SMS** on the navigation bar in the main window of the Vodafone Mobile Connect software to open the SMS program.

### To send an SMS

Click **New** at the left-hand end of the SMS toolbar to create a new SMS text message.

#### 1 Address

Enter the recipients here, or choose them from Contacts

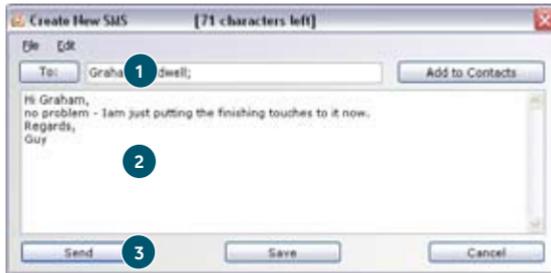
#### 2 Message

Write your message here

#### 3 Send

Click on the **Send** button to send your message

The number displayed to the person who receives your message will be from your data SIM, not your mobile phone. Use a short 'signature' to make sure people know you sent them a message: **Settings/Messages/Signature**.



After your SMS has been sent, it will be stored in the **Sent** list.



## Receiving SMS

When you receive a new message, an **SMS Notification** is shown briefly so you can respond to it directly.



The received message can also be read from the **Inbox** in the main Vodafone SMS window.



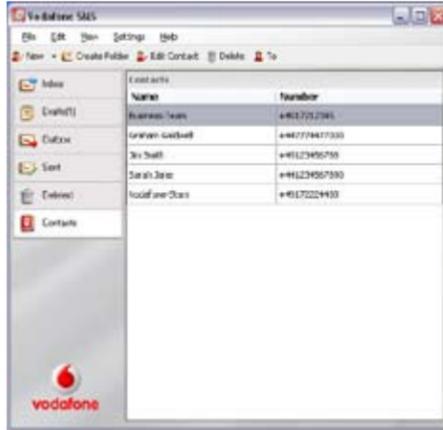
The Vodafone SMS software will receive text messages whenever you have mobile network coverage.



## SMS contacts



Click **Contacts** on the SMS navigation bar to open the Contact list, where you can save SMS numbers that you use frequently as contacts with names.



### New SMS Contact

Clicking the **New** button on the SMS toolbar opens a new contact window.

Enter the name and number of your contact using the international format for the number, eg. +852 9123 4567.



## USB Stick LED light

The LED light on your USB Stick shows which kind of mobile network has been found and whether the USB Stick is connected to that network.

### Green blinking

A GPRS network has been found and the USB Stick is ready to connect.

### Green solid

Connected to a GPRS network – data being sent and received.

### Blue blinking

A 3G or HSPA network has been found and the USB Stick is ready to connect.

### Blue solid

Connected to a 3G network.

### Light blue solid

Connected to an HSPA network.

## Signal strength

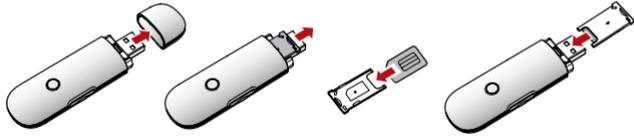


The strength of the mobile network signal is shown by the symbol to the left of the **Connect** button and by the icon in the Windows® Notification area.



The more bars that are filled in, the better the mobile network signal quality. At least one bar must be filled in order to connect.

- Slide the back cover off the USB Stick, and insert your SIM as shown.

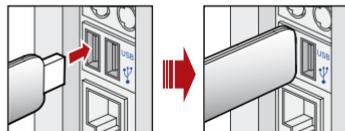


- If you are using a MicroSD memory card with your Stick (to allow your Stick to behave as a flash memory drive), insert the card as shown.



You can also use the included USB cables to connect the USB Stick to your computer. Please note different computers work differently with USB cables of various lengths. Should the long cable not function properly, you may use the shorter cable or simply connect the USB Stick directly to your computer.

- Plug the USB Stick firmly into your computer's USB port.



## Install the software

### Step 1

The first time you plug in your USB stick, it will show up on your desktop like a standard USB memory stick. From the USB stick window, double-click the file called Vodafone Mobile Broadband.



### Step 2

Select "Vodafone Mobile Broadband" and click "Continue".



### Step 3

Click **“Continue”** to start the installation.



### Step 4

Select **“SmarTone-Vodafone”** as your mobile network operator and click **“Continue”**.



### Step 5

Click **“Continue”** to accept the terms of the license agreement to continue the installation.



### Step 6

Click **“Agree”** to continue the installation.



### Step 7

Select your hard drive and click **“Continue”**.



### Step 8

Click on the **“Install”** button.



## Step 9

Enter the administrator password.



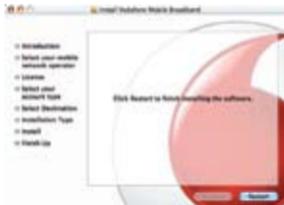
## Step 10

Click "Continue Installation".



## Step 11

Once the installation is complete, you will need to click "Restart".



## To start the application

The Vodafone Mobile Broadband window will appear automatically.

Click "Connect".



## Software overview

- 1 **Connect/Disconnect**  
Connect via the mobile phone network
- 2 **Status**  
Check the status of your connection
- 3 **Start SMS program**  
Send, receive and manage SMS messages



## SMS

Click message Icon  on the bottom left corner in the main window of the Vodafone Mobile Broadband window to open the SMS program.

### To send an SMS

Click **New SMS** in the top left corner of the SMS windows to create a new SMS text message.

#### 1) Contact

Enter the recipients name here, or click on **Contacts** to choose from your contact list

#### 2) Message

Write your message here

#### 3) Send

Click **Send** button to send your message

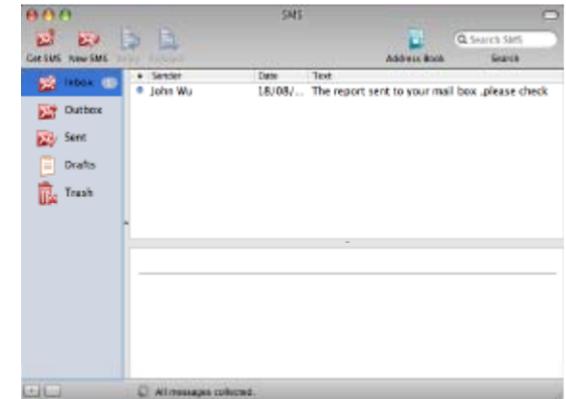


## Receiving SMS

When you receive a new message, an **SMS Notification** is shown briefly so you can respond to it directly.



The received message can also be read from your **Inbox** in the main SMS window.



## Hints and tips

### If you don't see your USB Stick in the list of devices

- Remove the USB Stick
- Restart your computer
- Re-insert the USB Stick.

### If no network can be found

- Change your physical location: in a building, move closer to a window, move higher up, or go outside
- Windows®: Select 'View/View Available Mobile Connections' and see if you can connect to a particular network in the list shown
- Contact Support and check that data services and roaming are enabled on your account.

### If no connection can be opened

- Wait a few minutes and try to connect again. This is most often a temporary problem, especially if an 'Error 631' or 'Error 619' is referenced
- Select 'File/Exit' to exit the Vodafone Mobile Connect software completely and then restart it again
- Restart your computer
- Windows®: Click 'Manage Connections' and select a different Network Preference in the drop-down menu in the Mobile Connections panel, eg. '3G Only'
- Mac®: Start the Vodafone Mobile Broadband software and select one of the other options in the lower part of the main window, eg. '3G Only'
- If you are using a VPN (Virtual Private Network), contact your company IT administrator.

For enquiries or support, please call our 24-hour hotline on +852 2880 2622 or send an email to [mobileconnect@smartone-vodafone.com](mailto:mobileconnect@smartone-vodafone.com).

### If you want to change the language of the Dashboard (Windows® only)

- Uninstall any existing Vodafone Mobile Connect programmes first
- Go to Control Panel > Regional Language options > Advanced and select your preferred language, e.g. English (United Kingdom)
- Restart the computer and install the programme again.

### If you have problems when roaming

- Windows®: Select 'View/Available Mobile Connections' and try opening one of the connections shown
- Contact Support and check roaming is enabled for your account
- Check the name of the current network in the Mobile Connections panel. If it is not Vodafone or a Partner, select a different network from 'View/Available Mobile Connections'.

### If the connection keeps switching between GPRS and 3G

- Windows®: Click 'Manage Connections' and select a different Network Preference in the drop-down menu in the Mobile Connections panel, eg. '3G Only'
- Mac®: Start Vodafone Mobile Broadband and select one of the other options in the lower part of the main window
- Switch back to your normal preference when you move locations.

### Check software update preferences

- Set your operating system and other programs to notify you of software updates instead of downloading them automatically – otherwise they may slow down your mobile connection, or exceed your data usage limit.

### Usage indication

- The usage window only displays an indication of your data usage. Please refer to your invoice for the actual amount of data transferred.

## Service Warranty

- The Vodafone Mobile Broadband USB Stick comes with a 24-month warranty. For any repairs, please bring along your Vodafone Mobile Broadband USB Stick and the sales agreement to our customer centre.

### HONG KONG



#### Address

Suite 1705-9, 17/F Hang Lung Centre,  
2-20 Paterson Street, Causeway Bay

#### Opening Hours

10:00am-9:00pm, Monday - Saturday  
11:00am-9:00pm, Sunday and public holidays

### KOWLOON



#### Address

Unit 1701-5, 17/F, Park-in Commercial Centre,  
56 Dundas Street, Mongkok

#### Opening Hours

10:00am-9:00pm, Monday - Saturday  
11:00am-9:00pm, Sunday and public holidays

## Glossary

- USB Stick** A device for a laptop or PC used to open a data connection over the mobile phone network.
- Dual-band** Refers to the frequency bands supported by the USB Stick for GPRS and SMS (Short Message Service) in different world regions; UMTS has a single band worldwide. Most commonly, dual-band refers to the two bands used in most European networks (900 MHz/1800 MHz); tri-band adds support for networks in North America (1900 MHz); while quad-band adds further support for networks operating in the 850 MHz band (principally Latin America).
- EDGE** An enhancement to GPRS networks offering higher speeds, although not as fast as those provided by 3G/UMTS.
- EV-DO** A high-speed mobile data standard. Used mostly in the USA, it is currently not part of the standard Vodafone Mobile Connect software.
- GPRS** Standard for transmitting data over mobile telecommunications (GSM) networks. It generally provides wide coverage and moderate data speeds. (General Packet Radio System).
- GSM** A widely used standard for mobile telecommunications (Global System for Mobile communications). According to the GSM Association, GSM technology is supported by over 700 operators in 218 countries and territories.
- 3G/UMTS** Often referred to as the 3rd Generation of GSM technologies, UMTS (Universal Mobile Telecommunications System) provides higher data speeds.
- HSPA** High-Speed Packet Access. An evolution of 3G/UMTS to provide faster download and upload data speeds.
- Roaming** Connecting via networks other than your own operator's network. This typically occurs when you are abroad, but is also possible in your own country.
- SIM** The "Subscriber Identity Module" is the small, postage-stamp-sized chip that you will have received together with SmarTone-Vodafone Mobile Broadband pack. The SIM has gold contacts on one side.

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