

Terms & Conditions T&C H171

(HealthReach™ Family Plan 12-month Service Contract)

The following terms and conditions are supplemental to the General Terms and Conditions and the Terms and Conditions for HealthReach™ Service (copies of these Conditions are available upon request at SmarTone stores (Authorized dealer of the Company) or retrieved from web site healthreach.com.hk) made between the Customer and Connected Health Limited (“the Company”) and shall form an integral part of the General Terms and Conditions and the Terms and Conditions for HealthReach™ Service.

HealthReach™ Family Plan Service (“the Service”) includes HealthReach™ Account Owner (“Main-User”) and up to 3 sub-account users (“Sub-User”)

1. SERVICES PLAN AND LIQUIDATED DAMAGES – Main-User

- a) The Customer is required to subscribe the service plan for 12 months from the service effective date (‘Fixed Term’).
- b) The Customer shall pay the Company liquidated damages (HK\$88 x remaining months in the Fixed Term) and the Customer’s sub-account will also be terminated upon the occurrence of any of the following events before the expiry of the Fixed Term:
 - (i) if the Customer changes the selected Service Plan; or
 - (ii) if the Service is terminated/disconnected for whatever reason.

Service	Monthly Fee	Contract Period	Liquidated damages
HealthReach™ Family Plan	HK\$88 (1 Main-User + up to 3 Sub-Users)	12 months	HK\$88 x remaining months of the Fixed Term

2. OTHER CHARGES

- a) In addition to monthly fee paid by Main-User for the Service, SMS charges of \$0.5 per local message and \$1 for International message (where applicable) will be paid by Main-User and Sub-User correspondingly.
- b) Download and use of the Service will incur data charges. Customer should check with his mobile operator about the respective data charges for local or overseas use.