

**Terms & Conditions T&C H170**

(HealthReach™ 12-month Fixed Term Service Contract)

The following terms and conditions are supplemental to the General Terms and Conditions and the Terms and Conditions for HealthReach™ Service (copies of these Conditions are available upon request at SmarTone stores (Authorized dealer of the Company) or retrieved from web site [healthreach.com.hk](http://healthreach.com.hk) ) made between the Customer and Connected Health Limited (“the Company”) and shall form an integral part of the General Terms and Conditions and the Terms and Conditions for HealthReach™ Service.

**HealthReach™ Service (“the Service”)**

**1. SERVICES PLAN AND LIQUIDATED DAMAGES**

- a) The Customer is required to subscribe the service plan for 12 months from the service effective date (‘Fixed Term’).
- b) The Customer shall pay the Company liquidated damages (HK\$48 x remaining months in the Fixed Term) upon the occurrence of any of the following events before the expiry of the Fixed Term:
  - (i) if the Customer changes the selected Service Plan; or
  - (ii) if the Service is terminated/disconnected for whatever reason.

Service	Monthly Fee	Contract Period	Liquidated damages
HealthReach™	HK\$48	12 months	HK\$48 x remaining months of the Fixed Term

**2. OTHER CHARGES**

- a) In addition to monthly fee for the Service, SMS charges of \$0.5 per local message and \$1 for International message (where applicable) will be charged.
- b) Download and use of the Service will incur data charges. Customer should check with his mobile operator about the respective data charges for local or overseas use.