

Terms & Conditions T&C-R30
Contract Term & Special Offer For 3G Price Plan



1) Contract Term

The contract term ("Term") is specified in the Supplemental Agreement to the Sales and Services Agreement and start from the service effective date.

2) Service Plan and Offer Details:

2.1 The Customer shall use the Service Plan specified in the Supplemental Agreement to the Sales and Service during the Term.

2.2 Offer Details:

Monthly Service Plan	Free Service during the Term	Credit amount and payment method
3G \$56 Monthly Plan	<ul style="list-style-type: none"> - Extra 500 free basic voice call minutes for 12 months - What's app usage for 12 months - Online50 Service Plan (Original price: \$38 / month) 	- Total Credit Amount of \$60 tariff bonus, over 12 months (\$5 x 12 months)
3G \$98 Monthly Plan	<ul style="list-style-type: none"> - Extra 500 free basic voice call minutes for 12 months - Online50 Service Plan (Original price: \$38 / month) 	- Total Credit Amount of \$360 tariff bonus, over 12 months (\$30 x 12 months)

Service Plan	Monthly fee	Include data usage	Thereafter rate for local data usage
Online50	\$38	50MB	\$10/5MB

2.2 Thereafter data usage charge of 3G and Online50 Service Plan is \$10/5MB, usage is rounded up to the nearest 5MB.

2.3 Free What's app data usage during the Term applies to local use only, including sending and receiving messages, pictures and photos (excluding Share Location). WhatsApp offer is not applicable to customers using BlackBerry Handset. WhatsApp multimedia messaging function may be subject to charges charged by service provider. To avoid data charges when roaming, please use WhatsApp with a Wi-Fi connection.

3) Offer Terms and Conditions:

3.1 Credit Amount and extra free basic voice call minutes (if applicable) to be rebated to the Customer will be credited to the Customer during the Term according to the credit arrangement specified in the Supplemental Agreement to the Sales and Services Agreement.

3.2 If, on the date of this Supplemental Agreement to the Sales & Services Agreement, the Account is already subject to an arrangement (each a "Previous Credit Arrangement") under which any sums or charges prepaid by the Customer or the Company are to be credited by the Company to the Account, the crediting of the first installment to the Account by the Company under this Supplemental Agreement to the Sales & Services Agreement shall be postponed to the date falling 30 days after the date of cessation of: (a) the Previous Credit Arrangement; or (b) if there is more than one Previous Credit Arrangements, the Previous Credit Arrangement with the latest expiry date. The date of cessation of the Previous Credit Arrangement will be deemed to be the date on which the last amount to be credited to the Account under the Previous Credit Arrangement is actually credited to the Account.

3.3 The Credit Amount paid by the Company will only be applied by the Company to meet the Customer's payment obligations to the Company in respect of the Account. However, the Customer cannot set-off any other sum payable to the Company against any part of the Credit Amount payable by the Company to the Account.

3.4 The Credit Amount cannot be exchanged for cash.

3.5 The Company shall not be under any obligation to pay any interest to the Customer on the Credit Amount.

3.6 The Customer shall not be entitled to the Free Service, Credit Amount, extra free basic voice call minutes and specified extra data usage (if applicable) or any balance thereof upon the occurrence of any of the following events before the expiry of the Term:

- a) if the Customer changes to a (i) service plan with monthly fee equal to or below the Service Plan amount specified in the Sales & Services Agreement or (ii) Integrated Voice & Data plan or (iii) iPhone Service Plan or (iv) 2G Service Plan or (v) PayGo Service Plan or (vi) IC2N Service plan; or
- b) if the Customer disconnects the selected Service (if applicable); or
- c) if the Customer enjoys special handset offer ; or
- d) if the Customer changes the mobile telephone number / the registered name for the mobile telephone number; or
- e) if the mobile telephone service to the mobile telephone number is terminated/disconnected for whatever reason.

3.7 The Customer shall pay the Company liquidated damages (HK\$500) upon the occurrence of any of the following events before the expiry of the Term:

- a) if the Customer changes to a (i) service plan with monthly fee equal to or below the Service Plan amount specified in the Sales & Services Agreement or (ii) non-specified service plan in the Sales & Services Agreement; or
- b) if the Customer disconnects the selected Service(if applicable); or
- c) if the Customer changes the mobile telephone number / the registered name for the mobile telephone number; or
- d) if the mobile telephone service to the mobile telephone number is terminated/disconnected for whatever reason.

3.8 If the Customer does not notify the Company of termination of the services specified above prior to the expiry of the Term, the Company shall automatically charge the Customer for such services at the prevailing monthly fee after the expiry of the Term.

4) Data Services for 3G Price Plan and Online50 (“the Data Services”):

4.1 The data usage applies to local use only. Additional data usage charge is \$10/5MB, usage is rounded up to the nearest 5MB, maximum charge is \$680 per month. Standard roaming data charge applies during roaming. The data usage is not applicable to BlackBerry handsets unless Customer subscribes to the specified Blackberry service plan.

4.2 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company’s front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company’s prevailing rate.

5) Fair Usage Policy (if applicable):

5.1 The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications Limited (“the Company”).

- a) The Company will ensure the system resources of the Company’s telecommunications network (“Network”) is equitably allocated amongst users (“Users”) of the Services.
- b) Customer who has reached the monthly local data fair usage level specified by the Company from time to time can still continue to use the Services. However, the Customer will be given lower priority to access the network resources for the remainder of the billing period, where the Customer’s experience may be affected when the network traffic is busy, but in any event the data access speed (upload and download) will not be restricted to less than 128kbps.