

Fair Usage Policy (Terms and Conditions T&C 19a)

The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications Limited (“the Company”)

Introduction

The Company will ensure the system resources of the Company’s telecommunications network (“Network”) is equitably allocated amongst users (“Users”) of the Services.

Action we may take

When a customer has reached the monthly data usage of 5GB, the Fair Usage Policy will be applied. The customer can still continue to use the service; however the customer may have lower network access priority. Data access speed (upload and download) will not be restricted to less than 128kbps.

Effective date: 9, September, 2013