

## **Fair Usage Policy (Terms and Conditions T&C 19)**

**The following terms and conditions apply to telecommunication services (“Services”) provided by SmarTone Mobile Communications Limited (“the Company”)**

### **Introduction**

The Company will ensure the system resources of the Company’s telecommunications network (“Network”) is equitably allocated amongst users (“Users”) of the Services.

### **Action we may take**

Customer who has reached the monthly local data fair usage level specified by the Company from time to time can still continue to use the Service. However, the Customer will be given lower priority to access the network resources for the remainder of the billing period, where the Customer’s experience may be affected when the network traffic is busy, but in any event the data access speed (upload and download) will not be restricted to less than 128kbps.