

Copies of Terms and Conditions are available upon request at SmarTone Stores or by calling 24-hour hotline or retrieved from web site smartone.com.

Terms & Conditions T&C H10P

(HomePhone+ 24-month Fixed Term Service Contract – Retention for Business plan)

1) RETENTION OFFER – TWO MONTHS FREE OFFER

- a) The Customer is required to subscribe service plan \$88 per month for 24 months ('Term').
- b) The Company will rebate the monthly fee amount \$88 ('Rebate') into the Customer's account in the 12th and 18th month of the Term. Total amount of Rebate is \$176.
- c) The Rebate cannot be exchanged for cash.
- d) The Customer shall not be entitled to the Rebate and shall pay the Company liquidated damages (\$88 x remaining months in the Term or \$500, whichever is higher) upon the occurrence of any of the following events before the expiry of the Term:
 - (i) if the Customer changes the HomePhone+ number;
 - (ii) if the Customer changes the registered name for the HomePhone+ number;
 - (iii) if the Customer changes the selected Service Plan; or
 - (iv) if the Customer's HomePhone+ number and related service are terminated/disconnected for whatever reason.

2) FAX PLAN AND LIQUIDATED DAMAGES

- a) The Customer shall pay the Company liquidated damages specified in the Sales and Services Agreement upon the occurrence of any of the following events before the expiry of the fixed contract term for use of the HomePhone+ Fax Service (as specified in the Sales and Service Agreement):
 - (i) if the Customer changes the fax number for the HomePhone+ Fax Service;
 - (ii) if the Customer changes the registered name for the fax number for the HomePhone+ Fax Service;
 - (iii) if the Customer changes the selected Service Plan for the HomePhone+ Fax Service; or
 - (iv) if the Customer's fax number for the HomePhone+ Fax Service and/or the related HomePhone+ Fax Service is terminated/ disconnected for whatever reason.

3) GENERAL CONDITIONS

- b) The Company's service plan is subject to the General Conditions of Service of SmarTone Communications Limited, which are subject to change from time to time without prior notice. The General Conditions of Service are published at smartone.com.