Copies of Terms and Conditions are available upon request at SmarTone stores or by calling SmarTone hotline or retrieved from SmarTone website.



## Terms & Conditions T&C 01A (Scope of Services)

- (a) Service Plans
- (b) Apps & Services
- (c) Roaming & IDD
- (d) Services and/or products distributed by SmarTone

For details on the above category of services, please visit our website <u>smartone.com</u> or see the below for your reference:

Service category	Service and/or product name
Service Plans	SuperCare Plans
	ExtraCare Plan
	GoodCare Plans
Apps & Services	Add-on Numbers
	Call waiting
	Call screening
	Call Guard
	Call forwarding
	Caller number display
	Cloud Storage Manager
	Conference call
	Connecting Tone
	HR Wide
	hmv PLAY
	hmv OLEGOK
	Latest News
	MMS
	Multitalk
	Secretarial Service
	SMS
	FoneTV (include CNN International, CNBC,
	Bloomberg TV, BBC World News, Weather

Report, Live Traffic Cams, Cartoon Network, At the Movies, ANIMAX mobile, Kids) SmarTone Screen Replace™ ST WiFi Calling **Tethering Pack** Video calling Visual Voicemail Premium voicemail Voice mail Voice forwarding **Easy Connect** HealthReach<sup>TM</sup> e-Care Link ST Protect Phone Content Transfer Service iCallingPlus Google Direct Carrier Billing ST apps Powerbank Free Rental WiFi Calling Smartphone Workshops **KKBOX** JOOX **Roaming & IDD** Roaming Voice Roaming Data Roaming SMS Roaming Video Call Roaming Data Day Plan Virtual WiFi Egg Instant Messaging Roaming Day Plan \*131\* PhoneHome HK-China 1 Card 2 Numbers Traveller International Call Forwarding Stealth Roaming 001 IDD 1638 IDD International Voice International SMS

	International Video Call
Products distributed by SmarTone	Phones, tablets, Internet devices and
	accessories
	Fibre Broadband
	HomePhone+
	Wireless Fixed Broadband
	Wireless Fixed Broadband & Phone services
	Fax service

(Please note that the above information of Service Category is subject to changes from time to time.)

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